**Restaurant Questionnaire Survey Form**

### **Customer Information**

* **Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Contact Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Date of Visit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Type of Visit: [ ] Dine-In [ ] Takeout [ ] Delivery**

### **Service & Food Quality Evaluation**

| **Criteria** | **Excellent** | **Good** | **Fair** | **Poor** | **Very Poor** |
| --- | --- | --- | --- | --- | --- |
| **Quality of food** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Speed of service** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Friendliness of staff** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Cleanliness of restaurant** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Ambiance & Comfort** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Value for money** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Accuracy of order** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Availability of menu items** | **☐** | **☐** | **☐** | **☐** | **☐** |
| **Overall experience** | **☐** | **☐** | **☐** | **☐** | **☐** |

### **Additional Feedback**

* **What did you like most about your experience? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Any suggestions for improvement? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**