**Questionnaire Survey Form Online**

### **Participant Details**

* **Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Contact Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Survey Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

### **Service Feedback**

| **Statement** | **Strongly Agree** | **Agree** | **Neutral** | **Disagree** |
| --- | --- | --- | --- | --- |
| **The website is easy to navigate.** | **☐** | **☐** | **☐** | **☐** |
| **The services met my expectations.** | **☐** | **☐** | **☐** | **☐** |
| **Customer support was helpful.** | **☐** | **☐** | **☐** | **☐** |
| **Information provided was clear.** | **☐** | **☐** | **☐** | **☐** |
| **The website loads quickly.** | **☐** | **☐** | **☐** | **☐** |
| **Online forms are easy to fill out.** | **☐** | **☐** | **☐** | **☐** |
| **The response time was satisfactory.** | **☐** | **☐** | **☐** | **☐** |
| **Payment methods are convenient.** | **☐** | **☐** | **☐** | **☐** |
| **I would recommend this service.** | **☐** | **☐** | **☐** | **☐** |
| **Overall user experience was positive.** | **☐** | **☐** | **☐** | **☐** |

### **Comments**

* **Please describe your overall experience: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Any recommendations for improvement? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**