

Hotel Complaint Form Online

Hotel Name: _____

Complaint Submission Date: _____

Guest Name: _____

Phone Number: _____

Email Address: _____

Complaint Type

- Staff Conduct
- Room Service Issues
- Housekeeping Problems
- Internet/Wi-Fi Issues
- Billing Discrepancies
- Property Damage
- Other: _____

Complaint Description

Guest Expectations

- Immediate Action
- Compensation
- Follow-up Call
- Other: _____

Guest Signature: _____

Date: _____

Hotel Staff Signature: _____

Resolution Date: _____