

Patient Satisfaction Questionnaire Form Online

Patient ID: _____

Date of Visit: _____

Provider's Name: _____

Department (if applicable): _____

Online Patient Experience

| Survey Aspect | Excellent | Good | Fair | Poor |
|-------------------------------------|-----------|------|------|------|
| Ease of Access to Online Form | | | | |
| Clarity of Instructions | | | | |
| Ease of Completing Questions Online | | | | |
| Time Taken to Submit | | | | |

Online Staff Interaction and Support

- Availability of staff for online queries: Excellent Good Fair Poor
- Responsiveness to patient's online questions: Excellent Good Fair Poor
- Professionalism in online communication:

Feedback on Online Experience

Overall Satisfaction with Online Services

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied