
Customer Satisfaction Survey Template Free

1. Customer Information

- Full Name: _____
- Email Address: _____
- Phone Number: _____

2. Purchase Details

- Product/Service: _____
- Purchase Date: _____
- Invoice Number: _____

3. Satisfaction Levels

- Rate Your Satisfaction:
 - Very Satisfied
 - Satisfied
 - Neutral
 - Unsatisfied
 - Very Unsatisfied
- Rate Product/Service Quality:
 - Excellent
 - Good
 - Fair
 - Poor
- Rate Customer Service:
 - Excellent

- Good**
- Fair**
- Poor**

4. Comments and Suggestions

- **Positive Aspects:** _____
- **Areas for Improvement:** _____
- **Other Feedback:** _____

5. Likelihood of Recommendation

- **Would you recommend us to others?**
 - Definitely**
 - Probably**
 - Not Sure**
 - Probably Not**
 - Definitely Not**