

Customer Satisfaction Survey

Form Template Word

1. General Information

- Name: _____
- Email: _____
- Phone Number: _____
- Date of Purchase: _____

2. Product/Service Information

- Product/Service Purchased: _____
- Date of Purchase: _____
- Order Number: _____

3. Satisfaction Rating

- Overall Satisfaction:
 - Very Satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Very Dissatisfied
- Quality of Product/Service:
 - Excellent
 - Good
 - Fair
 - Poor
- Customer Service Experience:

- Excellent**
- Good**
- Fair**
- Poor**

4. Feedback and Comments

- **What did you like most about our product/service?**

- **What can we improve?**

- **Additional Comments:**

5. Recommendation

- **Would you recommend our product/service to others?**
 - Yes**
 - No**