

Customer Satisfaction Survey Form Sample

1. Contact Information

- Customer Name: _____
- Email: _____
- Phone: _____

2. Purchase Information

- Product/Service Bought: _____
- Date of Purchase: _____
- Receipt Number: _____

3. Experience Rating

- Overall Satisfaction:
 - Very Satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Very Dissatisfied
- Product/Service Quality:
 - Excellent
 - Good
 - Fair
 - Poor
- Customer Service:
 - Excellent
 - Good
 - Fair

- **Poor**

4. Feedback Section

- **What did you like most about our service/product?**

- **Suggestions for improvement:**

- **Additional Feedback:**

5. Recommendation Query

- **Would you recommend us to a friend or colleague?**
 - **Yes**
 - **No**