

## TENANT COMPLAINT FORM

**Before completing this form, please read the information below CAREFULLY.**

If you believe you have a "mold" problem in your residence, you will need to contact an Air Quality Testing Company. They can be found in the yellow pages under Air Quality. The City of Fremont does NOT test for mold. Should you have the substance tested and it is found to be mold, your landlord is required to mitigate. In that very specific case, the City of Fremont would contact your landlord in order to mitigate a solution.

The City of Fremont does not have the ability to test and/or treat for the possible presence of bed bugs. This issue should be discussed with your landlord to have them exterminated by a licensed exterminator who can specifically treat for bed bugs.

The relationship between landlord and tenant is ALWAYS a civil matter.

The City of Fremont does NOT provide consultation regarding contractual issues between the parties.

The City of Fremont does NOT provide consultation regarding an eviction process.

The City of Fremont does NOT provide consultation regarding contractual payments, i.e. holding rent, nonpayment of rent or back rent.

The City of Fremont does NOT provide consultation regarding agreements made between the parties about maintenance responsibilities.

All properties in the City must abide by the International Property Maintenance Code (IPMC 2012). Such as, the property shall be clean and sanitary, no leaking sewer or waste or pipes, no exposed electrical wiring and all residences must have smoke detectors on every level and in each bedroom.

To schedule an appointment with one of the inspectors to take a look at a situation, please continue to complete this form. Please be as specific as possible so that we understand the issue in question. The landlord will be contacted to be present during an inspection done by this department.

