



Feedback Form:



Your feedback is very important to us in order to maintain and improve the quality of our riding trips. I would be grateful if you would take a few minutes to complete our trip review form below.

If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	USA, Montana, Rocking Z
Date	27 aug – 6 sept 2013

How would you describe your overall level of satisfaction with your holiday?

☒ Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

Please enter a title summarising your holiday experience

Everything was an fantastic experience. We tried so much: robing, barrelrazing, herding cattle, and trekking with games and exercises, never a dull moment. And the food and weather lived up to every expectation.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

The people at Rocking Z took very good care of their horses, and they handle everything with a friendly calm attitude that relaxes everybody, horses and people both. We learn a lot in that atmosphere, and only minus was that time was too short (even with 10 days) for doing all we wanted to do, as we went a long more options were mentioned.

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

☒ X - Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

Would you recommend this holiday to your friends?

- ☒ Definitely yes
- ☐ May be
- ☐ Certainly not

Would you be happy for us to include this feedback on our XXL Adventure and In The Saddle's web site or quote you in In The Saddle's holiday brochure?

(Reviews on the web site are anonymous, without any name or e-mail address)

- ☒ Yes
- ☐ No

Please choose a nickname (This will appear on the website with your comments)

Pysen



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Country / holiday	USA / Rocking Z
Date	27.08-06.09

How would you describe your overall level of satisfaction with your holiday?

X ☒ Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

Please enter a title summarising your holiday experience

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

10 wonderful days at the ranch. Very nice family always smiling and helpful. Fantastic riding, super trails, groundwork and the best was to try out as cowboys!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful
Very nice and spacious rooms.

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

☒Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Country / holiday	USA Rocking Z
Date	27 Aug – 6 Sept

How would you describe your overall level of satisfaction with your holiday?

☒ Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

The Rocking Z ranch was a great place for a riding vacation. The atmosphere and enthusiasm of the place and people who work there was great. The evening around the fire with guitar playing and singing, or a drive to the pub in the ghost town near by, or just hanging out in the saloon to play billiards at the end of the day also added to the experience.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
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Were you satisfied with the variety of riding, pace or terrain?	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The riding was really fun with lots of long canters, but the landscape is pretty much the same after a number of days. But the days varied between training in horsemanship, riding and barrel racing in the riding ring to long trail rides. Swimming with the horses in the creek was a high point, as well as a ride in the cart pulled by the huge Belgian horses and getting a chance to sit on them and trot as well. The day at the rodeo was also so much fun!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The only thing I would suggest is that the picnic lunches on the rides could be better thought out and more comfortable. Twice we had to stand and eat while holding our horses. This is quite different than some of the rides we have been on in Europe!

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

☐ X - Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

Would you recommend this holiday to your friends?

- ☒ Definitely yes
☐ May be
☐ Certainly not

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- ☒ Yes
☐ No

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Country / holiday	Norge
Date	27.08.13 – 05.09.13

How would you describe your overall level of satisfaction with your holiday?

X Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

Please enter a title summarising your holiday experience

Good service and food in ranch.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were you satisfied with the variety of riding, pace or terrain?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please rate the overall standard of the horses, tack and stables	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the riding e.g. did it meet your expectations

They really tried to satisfy us all – we did lot of different – very fun!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How did you find the standard of the food?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any further comments on the accommodation or food which you believe would be helpful

Really nice beds – lovely rooms. And the food was VERY good ☺

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

X Excellent ☐ Good ☐ Average ☐ Poor ☐ Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate how we could improve the quality of pre-holiday information we send

The agent is very professional and helpful!

In what ways could we improve the way in which we handled your booking and payment?

No comments – everything is booked as expected.

Any other comments or memories to your holiday?

It was an once-in-a-lifetime experience – very happy I joined!

Would you recommend this holiday to your friends?

☒ Definitely yes

☐ May be

☐ Certainly not

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☒ Yes

☐ No

Please choose a nickname (This will appear on the website with your comments)

50-åringen

Thank you very much!



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If there is anything about your holiday that you would like to discuss on the phone please call us on 48 25 47 33.

Please send us some pictures from your holiday and we will upload them to the website.

Country / holiday	USA/ Rocking Z Ranch Montana
Date	1. - 11. of september 2013

How would you describe your overall level of satisfaction with your holiday?

X Excellent Good Average Poor Terrible

Please enter a title summarising your holiday experience

Absolutely fantastic.

RIDING

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Were you matched with the right level of horse for your ability?	X				
Were you satisfied with the variety of riding, pace or terrain?	X				
Please rate the overall standard of the horses, tack and stables	X				

Please add any further comments on the riding e.g. did it meet your expectations

In addition to wonderful trailrides we got to try bareback riding, sidesadel, barrel racing, cow working and swimming in the lake with the horses. And of course the introduction to Parelli`s natural horsemanship and the possibility to practise different excercises.

Rocking Z Ranch meets every guest with admirable respect and does their very best to adjust everyday life to our wishes. They did not only meet my expectations – they exceeded them!

ACCOMMODATION

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Please rate your room(s) and facilities	X				
How did you find the standard of the food?	X				

Please add any further comments on the accommodation or food which you believe would be helpful

The rooms were nice and we had everything we needed.

As for the food – Rocking Z takes food seriously. Vegetarian, allergies or other needs – Rocking Z manages everything.

ADMINISTRATION

How would you rate In The Saddle / XXL Adventure?

X Excellent Good Average Poor Terrible

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Did you have all the information needed to plan and prepare for your holiday?	X				
Did you have all the information needed to feel comfortable about your transfer and what to expect?	X				

Please indicate how we could improve the quality of pre-holiday information we send

In what ways could we improve the way in which we handled your booking and payment?

Any other comments or memories to your holiday?

The family on Rocking Z meets your every need and wishes with a smile, both regarding the horses and otherwise. They treat you like a part of the family and makes you feel at home right from the point of arriving. We got to do everything we wanted to, and some things we didn't know were possible. I had the time of my life, and I`m definitely coming back! :)

Would you recommend this holiday to your friends?

☒ Definitely yes

☐ May be

☐ Certainly not

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☒ Yes

☐ No

Please choose a nickname (This will appear on the website with your comments)

Lisa

Thank you very much!