

## ATM transactions – Complaint Form

To : The Branch Manager

\_\_\_\_\_ [Name of the Bank]

\_\_\_\_\_ [Name of the Branch]\*

\_\_\_\_\_ [Name of the City]

<b>1.</b>	<b><u>Customer Information</u></b> Name of the Customer : Account No. : Debit Card/ATM Card No. :
<b>2.</b>	<b><u>ATM Information</u></b> ATM ID/Location, if ID is not available : Name of the ATM Bank :
<b>3.</b>	<b><u>Nature of the Complaints</u></b> a) <b>Complaint relating to cash withdrawal</b> : Amount requested for withdrawal : [Rs        ] Amount actually disbursed at ATM : [Rs        ] Amount debited to the account : [Rs        ] Date of transaction : [    /    /    ] (mm/dd/yy) Time of transaction : [        ] b) <b>Card Capture by ATM</b> : [        ] c) <b>Other complaints</b> :
Date    /    /	
Signature of the Cardholder	
Contact Tel/Mobile No.	

\*(Name of the Bank branch where Cardholder account is maintain which is linked to ATM Card)  
The Complaint Form can be used only by Barclays Customers. Kindly fill in the ATM transactions - Complaint Form and deposit it in the Complaint Drop Box.