



Personal Information Request for Access form

Please use blue or black pen and write in BLOCK LETTERS

When should you use this form?

You can use this form to ask us (or any of our subsidiaries) for personal information we hold about you. Only use this form if you can't get the information by simply asking for it – for instance, you can get most account statements online via Internet Banking, or just by calling us.

You have rights under the Australian Privacy Act and if applicable, the European Union General Data Protection Regulation (the GDPR) to access the personal information that we hold about you. See our Privacy Policy at nab.com.au/privacy and nab.com.au/gdpr (applicable for EEA residents) for more information about your access rights.

Individual's details

Title	Surname	Given name(s)	Date of birth (DD/MM/YYYY)
			/ /

Current residential address –

Are you living in a country that is member of the European Economic Area (EEA)? Yes No

Address

Suburb	State	Postcode	Country

Address for delivery of this information (if different to above)

Address

Suburb	State	Postcode	Country

How do we contact you?

Home telephone number Mobile or work telephone number Email

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Please choose the NAB company or companies you need information from, and include your Account or Policy number.

NAB (including Homeside) Account number

UBank Account number

MLC Policy number

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Other (please specify the organisation and Account/Policy number)

Account/Policy number

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What information do you need?

(e.g. I need you to give me a copy of the information provided in my home loan application.)

I need you to give me:

Important: Be as specific as possible to help us find the right information. You can only request information about you (or someone that you have legal authorisation for). If another person is involved, each of you will need to complete and sign an access form.

Fees may apply

In some circumstances, we may need to charge a fee. We'll tell you in advance if there is going to be any cost to you for getting the information, so you can decide if you want to go ahead. Please review our fee schedule for more detail.

When are you likely to hear from us?

Usually within 30 days of making your request.

Your declaration and authority

By signing and sending in this form:

- I declare that I am the individual named in the form or I am their legally authorised representative (and I have attached a copy of the authority); and
- I authorise the companies in the NAB Group to share information about me for the purpose of responding to my request and to provide me with information in any form they consider appropriate.

Signature

Date

X

/ /

Sending the form

You can send the form to us by:

Email: notices@nab.com.au

Phone: 1800 881540 (within Australia) and +61 3 8641 9083 (outside Australia)

Fax: 1300728820 (within Australia)

Post: National Australia Bank Limited
Statutory & Legal Notices
Level 1
800 Bourke Street
Docklands VIC 3008

Credit reports

You can ask us for information we have obtained from credit reports about you. However, this will not be a complete copy of the full credit report and may not be current.

If you're looking for an up-to-date and complete copy of your credit report, you are best to ask a credit-reporting body (such as Veda or Dun & Bradstreet) directly for that. The credit-reporting bodies we deal with are:

Equifax (previously known as Veda)

Online: www.mycreditfile.com.au. Equifax's credit reporting policy is set out at www.equifax.com.au/privacy.

Phone: 138 332 (within Australia)

Mail: Customer Resolutions Team, PO Box 964, North Sydney, NSW 2059

Dun & Bradstreet Australia

Online: www.checkyourcredit.com.au. Dun & Bradstreet's credit reporting policy is set out at www.dnb.com.au/privacy-policy.html

Phone: 1300 734 806 (within Australia)

Mail: Public Access Centre, Dun & Bradstreet Australia, PO Box 7405, St Kilda Road, VIC 3004

Experian Australia

Online: www.experian.com.au. Experian's credit reporting policy is set out at www.experian.com.au/credit-services-privacy.html

Phone: 1300 783 684 (within Australia)

Mail: Consumer Support, Experian Australia, PO Box 1969, North Sydney, NSW 2060