RESERVATION FORM – THE STEVIE AWARDS

LOTTE HOTEL HANOI

Please complete all the required fields below then send to reservation to make a reservation.

For further assistant, kindly contact our reservation department at direct line +84.24.3333.1000 or via email at hotelhanoi@lotte.net

Last name:	First name:
Arrival date: Click here to enter a date.	Departure date: Click here to enter a date.

Please choose room type for your booking inquiry.

Room type	Single occupancy	Double occupancy	Inclusive benefits
Deluxe room (42-44m^2)	☐ USD150.00++	☐ USD170.00++	• Daily buffet breakfast at Grill 63 restaurant • High speed Internet in room
Junior Suite (61-64m^2)	☐ USD190.00++	☐ USD210.00++	
Club Deluxe Room (42-44m^2)	☐ USD190.00++	☐ USD230.00++	Full benefits at private Club Lounge on 59th floor
Club Junior Suite (61-64m^2)	☐ USD230.00++	☐ USD270.00++	
Room rates are quoted per room per night and subject to 5% service charge then 10% VAT (15.5% in total). Rates are available from 9 October until 11 October 2019. Room type availability will be confirmed upon date of request.			

Arrival Flight number:	ETA:	Pick up request:	☐ Required	☐ Not required
Departure Flight number:	ETD:	Drop off request:	☐ Required	☐ Not required

Please choose type of car for airport transfer arrangement if require.

Type of car	Airport transfer tariff	Maximum occupancy
☐ Mercedes Benz S400L	USD130.00++	2 persons and 2 pieces of luggage (medium size)
☐ Mercedes Benz E300	USD78.00++	
☐ Toyota Camry 2.5	USD62.00++	
☐ Toyota Innova	USD57.00++	3 persons and 3 pieces of luggage
☐ Ford Transit	USD90.00++	7 persons and 7 pieces of luggage
Prices are quoted per car per way and subject to 5% service charge then 10% VAT (15.5% in total). For booking transportation only, please send your request form directly to our Concierge via email : concierge_hanoi@lotte.net		

Please guarantee booking by providing your credit card details.

Credit card number:	Expiry date:
Credit card owner's name:	Authorized signature:

Special note if any:

TERMS AND CONDITIONS:

- **This special rate is valid for booking reserved by 20th April 2020, any reservation made after 20th April 2020 will be subject to hotel best available rate.**
- **Should you wish to cancel reservation, please contact us and take note of cancellation number at least 30 days prior to arrival date (27th April 2019) to avoid full charge for entire stay.**
- Check-in time is from 14:00pm and check-out time is at 12:00noon.
  - Early check in is pre-registered with a full room night charge for early check in before 06:00am and a half room night charge for early check in after 06:00am.
  - 50% of the one night charge for late check-out till 18:00pm. A full night charge for late check-out after 18:00pm.

LOTTE HOTEL HANOI
No. 54, Lieu Giai St., Cong Vi Ward, Ba Dinh, Hanoi, Vietnam
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- Maximum 02 persons in a room. Free of charge for maximum 01 child (age from 0 to 12 years old) sharing room and existing bed with parents. Chargeable for rollaway extra bed (maximum 01 in a room) if required.
- Guaranteed reservation (either by credit card with a credit card number & its expiry date) or deposit.
- No show will be subject to penalty charge of the first night.
- Other terms and conditions as signed contract.

HOTEL FACILITIES & SERVICES

CLUB LOUNGE AND BENEFITS

- Personalized express Check-in & Check-out at the Club Floor on 59th Floor
- Complimentary printing service up to 20 pages per stay (exclusive color prints)
- Complimentary incoming fax and local calls (exclusive calls on mobile)
- Daily breakfast at the Club Lounge from 6am to 10am
- Tea, coffee, soft drinks, mineral water (Non-Alcohol drinks) at Club Lounge from 6am to 10pm
- Afternoon tea at the Club Lounge from 2.30pm to 4.30pm
- Evening cocktail, canapés and snacks at the Club Lounge from 5.30pm to 7.30pm
- 10% discount for Laundry service
- Complimentary 03 pressing items per day (non- accumulated)
- One hour complimentary use of the Club Lounge's meeting room per day (subject to availability & require advanced reservation)
- Late check out until 4pm (subject to availability)

DINING AND ENTERTAINMENT

ROOFTOP	TOPOFHANOI	The open-air Italian restaurant in Hanoi, the place to see and be seen		
63F	GRILL 53	Signature restaurant for premium steaks, perfect wine, and delectable buffet	PHARAOH'S BAR & UPPER	Themed bar with signature cocktails and trendy atmosphere
38F	THE LOUNGE sky	The exclusive place for afternoon high tea, cocktails and spirit		
36F	REDRIVER	The luxurious taste of modern Asian cuisine	TimHoWan 添好運	The famous dim sum house from Hong Kong
B1F	Delica-Hans	Bakery café & bakeshop		

evian®SPA HANOI

Heaven of relaxation and rejuvenation with signature treatments and skillful therapists.
Location: 35F, Lotte Hotel Hanoi

TOUR SERVICES

Provided by Dai Minh Travel Company, for travelling services or tour booking, please contact:
Location : Tour desk – 38F, Lotte Hotel Hanoi
Email : lottetraveldesk@daiminhtravel.com