

Included in the Expedition Price

- Accommodation and meals as per itinerary.
- All shore excursions from the ship including Zodiacs (voyages only).
- Educational lectures and guiding services by our expert team.
- Basic medical services if required.
- Port taxes and port charges imposed by government authorities, unless otherwise stated.
- Pre and post land arrangements as mentioned in the itinerary.
- Use of wet weather boots (polar voyages only).
- Comprehensive pre-departure information.

NOT Included in the Expedition Price

- Visa, passport and vaccination charges.
- Airport arrival and departure taxes.
- Flights, hotels and meals not included in the itinerary.
- Optional excursions not included in the itinerary.
- Laundry, postage, personal clothing, medical expenses, personal travel insurance and items of a personal nature such as bar charges and phone calls and optional end of voyage tips
- Credit card surcharge, if making your final payments by credit card.
- Emergency evacuation charges. Travel insurance is mandatory on all trips.

CONTACT DETAILS

Aurora Travel Pty Ltd
(ABN 85 139766 911)
Aurora Expeditions NSW
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Please read the booking conditions carefully. They set out your agreement with Aurora Expeditions and contain important information.

By booking with us and paying your deposit you are agreeing to the General Terms and Conditions outlined below. If you do not understand these General Terms and Conditions please contact a member of the Aurora Expeditions sales team for clarification.

GENERAL TERMS & CONDITIONS

Price and Validity

Expedition costs are based on ground costs, fuel prices, ship charter rates and airfares at time of printing. While we try our utmost not to increase our prices, this is sometimes outside our control. We reserve the right to amend our prices. Amendments should occur only in the event of significant surface increases and/or marked fluctuations in the US\$ exchange rate upon which the land content is based or large fluctuations in fuel costs. Any increase in price must be paid by you before your departure.

Responsibility and Assumption of Risk

By my/our signature(s) as set forth on the booking form I also acknowledge and confirm the following:

Except to the extent that this waiver may be prohibited or restricted by the Trade Practices Act 1974 or other legislation that may exist from time to time in Australia, I hereby release Aurora Expeditions, its employees and agents and any licensor or licensee of it from all claims and actions that I/we have or may have at any time in the future against them or any of them, howsoever arising, for personal injury, death, property damage or any other loss, damage or expense that I/we may suffer as a result of my/our participation in any trip organised with or in conjunction with Aurora Expeditions.

I am aware that your adventure trip, in addition to the usual dangers and risks inherent, has certain additional dangers and risks, some of which may include: physical exertion for which I may not be prepared, weather extremes subject to sudden and unexpected change, remoteness from normal medical services, evacuation difficulties if I am disabled. I accept all the inherent risks of the proposed adventure trip and the possibility of personal injury, death, property damage or loss resulting therefrom. I acknowledge that the enjoyment and excitement of adventure travel is derived in part from the inherent risks incurred by travel and activity beyond the accepted safety of life at home or work, and that these inherent risks contribute to such enjoyment and excitement, being a reason for my participation. I agree that if I suffer injury or illness Aurora Expeditions can, at my cost, arrange medical treatment and emergency evacuation service, as Aurora Expeditions deems essential for my safety.

In entering into this Agreement, I am not relying on any oral, written or visual representatives or statements by Aurora Expeditions or its staff or any other inducement or coercion to go on the adventure trip, hence, only of my own free will. I confirm that I am over the age of 18 years and that I have read and understand the terms and conditions of contract and this Agreement prior to signing it and agree that this Agreement will be binding upon my heirs, next of kin, executors, administrators and successors. I agree that this Agreement shall be governed in all respects by and interpreted in accordance with the law of New South Wales AUSTRALIA.

Cancellations

We recommend cancellation insurance. If it becomes necessary to cancel your expedition, we ask that you notify your Travel Agent or our Sales Team immediately in writing. Cancellation will take effect upon receipt by Aurora Expeditions of your written notice. Cancellation made before 90 days of expedition departure are subject to a non-refundable deposit of \$2500, however your deposit may be transferred towards a different expedition for a fee of \$500. Transfers are subject to availability and are only valid on expeditions that depart within 12 months from date of transfer and you are permitted one transfer only. Funds will not be held in suspense and new booking must be advised at time of requested transfer. You must pay the difference between the original booked price and the price of any transferred booking including the new deposit amount. If cancellation takes place less than 90 days prior to departure, you will be required to pay the full cost of the expedition.

Delay or Change of Itinerary

Aurora Expeditions may for any reason change the date of departure or conclusion of the tour, the scheduled point of departure for the

tour, omit or change any scheduled stop on the tour or change the scheduled place of conclusion for the tour whether before or after the tour has departed, without prior notice to you. You will have no right to any refund and Aurora Expeditions will have no obligation to you or be liable for any loss, consequential damages, expenses, loss of time or enjoyment or inconvenience in respect of such changes.

Aurora Expeditions reserves the right to cancel any tour prior to departure in which case any payment made by you will be refunded in full and you will not be entitled to make any further claim for compensation or damages, for any loss, consequential damage, expenses, loss of time or inconvenience which may result from such cancellation.

Health, Fitness, Trip Grades and Age Limits

It is your responsibility to advise Aurora Expeditions of any pre-existing medical conditions and /or disability that might reasonably be expected to increase risk of you requiring medical attention, or that might affect the normal conduct of an expedition and the enjoyment of other expedition members. You are required to provide an assessment of your medical condition from a fully qualified medical practitioner.

Aurora Expeditions reserves the right, at its reasonable discretion, to cancel your booking and refund the money paid by you, less any unrecoverable costs. Aurora Expeditions also reserves the right to cancel your participation in an expedition at any time, including after the commencement of the trip, with no right of refund if your medical condition and/or disability could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other expedition members. Any person under 18 years of age must travel with their legal guardian. Travelling when pregnant is not recommended.

Mandatory Travel Insurance

Passengers travelling with Aurora Expeditions are required to be covered by a travel insurance policy that includes emergency evacuation coverage. We travel to remote regions of the world and we recommend that the policy's emergency evacuation benefit be higher than minimum and cover you for remote or Polar Evacuation should it be required. Please ask your Aurora Expeditions consultant or your travel agent about travel insurance.

Authority of the Expedition Leader

At all times the decision of the Aurora Expeditions expedition leader or representative will be final on all matters likely to affect the safety and well-being of the trip. This includes any decision that the Aurora Expeditions expedition leader makes about your ongoing participation in the trip or certain activities that compromise part of the trip. If you fail to comply with a decision made by the Aurora Expeditions Expedition Leader, or interfere with the well-being of the group, the Aurora Expeditions expedition leader reserves the right to terminate this contract and order you to leave the tour immediately, with no right of refund.

Use of Images

Passengers travelling with Aurora Expeditions, extend permission to Aurora Expeditions to take their photograph during the expedition, and release all rights over those images; and understand and consent that Aurora Expeditions may use any likeness taken of you and your comments for future publicity and promotional material. Any passenger who does not wish to be photographed must advise Aurora Expeditions in writing prior to expedition commencement.

Feedback

If you have any complaints about your trip, you must make it known at the earliest opportunity to the Aurora Expeditions expedition leader or an Aurora Expeditions representative, who will be able to take appropriate action. If at the end of the trip you feel that your complaint has not been properly dealt with please notify us in writing within 30 days of the end of your trip.