HANSSEM

HANSSEM SALES ORDER FORM

Sold To		Ship To	
Dealer		Name	
P. O. #		Street	
Salesperson		City/ State/ Zip	
Phone		Fax	
Order Date		Want Date	
		Delivery	☐ Showroom ☐ Jobsite ☐ Pickup ☐ UPS

Door Style	Uppers ..... Lowers	Drawer Style	☐ Standard ☐ Matching Other .....
Door Material	☐ Maple ☐ Cherry ☐ Lacquer ☐ Acrylic ☐ Thermofoil ☐ Colortone on MDF ☐ Laminate ☐ Melamine		
Door Color	.....	Glaze	☐ Glaze ☐ Highlight
Color	☐ Brown ☐ Mocha ☐ Pewter ☐ White		
Carcase	☐ White Melamine ☐ Mapletone ☐ 5% Plywood ☐ 20% Plywood ☐ White Plywood		
Drawer / Runner	☐ Wood Dovetail / Soft Close Full Extension ☐ Aluminum / Soft Close Full Extension ☐ Blum Wood Dovetail / Soft Close Full Extension (Upcharge)		
Hinge	☐ Soft Close Hinge ☐ Blum Soft Close Hinge (Upcharge)		

QTY	ITEM	HINGE	FINISH	DESCRIPTION	PRICE	EXTENDED	TOTAL

Signature ..... Date .....

MISSING / DAMAGED ITEM CLAIM FORM

DEALER _____ **CUSTOMER P.O. #** _____

NAME _____ **HANSSEM ORDER #** _____

PHONE _____

ITEM	MISSING	DAMAGED	DESCRIPTION

INSTRUCTIONS

1. PROVIDE DEALER NAME, YOUR NAME, PHONE NUMBER AND ORIGINAL P.O. # AND/OR HANSSEM ORDER #.
2. INDICATE CABINET (OR PIECE) IN QUESTION UNDER “ITEM”.
3. MARK WHETHER THE ITEM IS “MISSING” OR “DAMAGED”.
4. GIVE A DETAILED EXPLANATION OF WHAT IS DAMAGED AND THE TYPE OF DAMAGE UNDER “DESCRIPTION”.
5. FAX THIS SHEET TO HANSSEM CUSTOMER SERVICE AT (908) 754-6969.

A SERVICE REPRESENTATIVE WILL CONTACT YOU WITH A DATE ON WHICH THE REPLACEMENT PIECE WILL BE DELIVERED.

ALL CLAIMS MUST BE MADE WITHIN 5 DAYS OF DELIVERY!

Signature: _____ Date: _____

HANSSEM DISCLAIMER FOR COLOURTONE FINISHES

A signed copy of this form must be supplied to Hanssem prior to production

Colourtones are opaque finishes, similar in appearance to paint. The coatings are pigmented basecoats that must be catalyzed prior to application and are applied with airless spray equipment. Colourtones have a high solids content, resulting in better build and lower VOC emissions. These finishes are very durable and resistant to moisture.

Hanssem's colourtone finishes are available on maple doors ONLY & will receive a satin finish top coat.

The following characteristics associated with colourtone finishes are considered acceptable AND WILL NOT BE CONSIDERED DEFECTIVE under Hanssem's Warranty Program:

• Veneer checking and/or seam separation on ¼" center panels, finished ends, panels, toe kicks, etc.

• Joint fracturing (hairline cracks along joints on the front, back or edge of doors) from handling of doors and/or the natural process of expansion and contraction of the doors during the different seasons of the year.

• Minor flaws such as dust particles, dimples and lint under or in the finish.

• Bridging between the framing and center panel and fracturing of the same. (Bridging occurs when the coating material joins two surfaces together)

• Colourtone finishes will vary from batch to batch and will change over time due to exposure to light, pollution and chemicals. Therefore, additions or replacements to previous orders and samples will vary from the original color. This variation will be within a controlled color range and will not be considered defective.

I/We have read and fully understand the above statements and accept the fact that some or all of these characteristics may be evident in my/our order.

PO Number _____ Hanssem Order Number _____

Dealer _____ Date _____

Signature _____

TERMS AND CONDITIONS

Unless otherwise provided by a separate written agreement signed by Hanssem, the Buyer agrees to the terms and conditions specified below and any other additional terms in the buyer's offer to purchase.

1. General:

- The prices in this book supercede all previous price lists and are subject to change without any prior notice.
- Prices are F.O.B. South Plainfield, New Jersey and do not include sales taxes or delivery charges. In attempt to continually improve products, Hanssem reserve the rights to technically alter styles and specifications.
- Hanssem products are available to authorized dealers and distributers only. Possession of specification books / price list does not constitute a right to purchase. All order are subject to approval by Hanssem.

2. Cancellations: No cancellations are allowed; The Buyer's acceptance of the order confirmation is final and binding.

3. Delay of Orders: If Buyer does not accept delivery of order goods on the scheduled date, and the goods have been manufactured, Hanssem reserves the right to CHARGE STORAGE FEE(DAILY 5%) or the right to ship order to dealer's showroom, charging applicable freight.

4. Payment Terms: Payment schedules are based on the terms of the Buyer. Any past due invoice may be charged with "Late Payment" fee. Any checks returned by the bank shall incur a "Returned Check" charge of $30.00. Hanssem does not accept any payment from third party.

5. Claims and Warranties: All claims and warranties relate to the original buyer only. The Buyer waives all claims relating to the goods unless written information is received by Hanssem within allowed claim period. The Buyer's exclusive remedy and Hanssem's sole liability, on any claim, whether statuary, contract or warranty, shall be limited to replacing of the defective goods or reimbursement of the price paid for defective goods. Hanssem will not be liable for indemnification of the Buyer on account of any claim asserted against the buyer or for any other further damages whatsoever whether direct or indirect, consequential or otherwise.

6. Contingencies: Hanssem may not be liable to the buyer or any other person for any delay or failure in the performance of an obligation under this agreement due to events beyond its reasonable control including but not limited to fire, storm, earthquake, explosion, accident, acts of public enemies, sabotage, strikes, lockouts, labor disputes, labor shortages, work stoppages, transportation embargoes or delays, failure or shortage of materials, supplies or machinery or energy or act of God. Buyer shall not be liable for delays or failure to take goods as ordered due to any such events, except with respect to goods already in transit or that have been specially made for the buyer.

If the Buyer fails with respect to the above or any other agreement with Hanssem to pay an invoice, Hanssem may defer further shipments until the default is corrected or may terminate this agreement.

7. Governing Law: This agreement shall be construed to be between merchants. Hanssem reserves the right to modify this agreement at any time. Any questions concerning its validity, construction or performance shall be governed by the laws of the State of New Jersey.