



McDonald's Corporation  
McDonald's Plaza  
Oak Brook, Illinois 60521

To whom it may concern:

Re: LRS Recording Company  
727 S. Dearborn  
Chicago, IL 60605  
Mark Ohlsen, President

For the last 16 years I have had the pleasure of working with LRS Recording Company in my capacity as Training and Development Manager, Language Services, for McDonald's Corporation. LRS has consistently given us high quality products, producing our foreign language training videos in as many as 25 languages. Doing business with LRS all these years has been good for McDonald's business.

Sincerely,

A handwritten signature in cursive script that reads "Robert de Falkenberg".

Robert de Falkenberg  
Training, Learning and Development  
McDonald's Corporation