



CHECK Customer Feedback Form

Date _____

You have recently employed the services of a CESG-approved CHECK Service Provider. CESG is keen to hear your views on the service that you received. We would very much appreciate it if you could take a few moments to complete this form. Your comments form part of our Quality Assurance procedures for the CHECK Service and help to ensure that the service is continuing to offer good quality service and value for money. Your response will be treated in the strictest confidence and will only be used by CESG staff managing the CHECK Service.

Thank You

Name of CHECK Company _____ Period of Project / Task _____ to _____

Nature of Project / Task

Please comment on each of the following:

CHECK Team's Performance and Ability

Quality of Testing Undertaken and Advice provided (e.g. Did the Company meet your requirements and provide clear, useful advice and guidance?)

Quality of report (e.g. was this clear, unambiguous, comprehensive and well structured?)

Value for Money of Service Provided

Overall Impression of CHECK Company

Very satisfied Satisfied Dissatisfied Very dissatisfied

Overall Impression of CHECK Service

Very satisfied Satisfied Dissatisfied Very dissatisfied