

CUSTOMER FEEDBACK

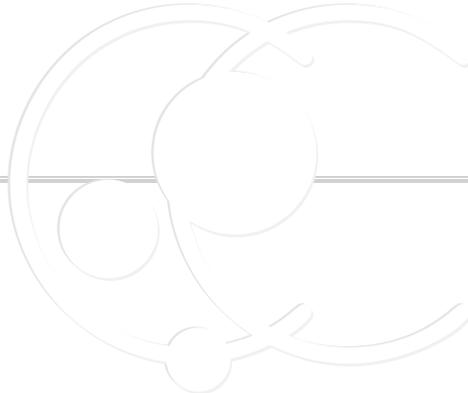
Dear Guest,

Welcome to DLF Citycentre Chandigarh.

It is our constant endeavour to enhance your shopping experience and provide you with a safe, secure and delightful time while at our Mall. Your views, suggestions and complaints, if any, would certainly help us serve you better. We urge you to spend a few moments of your precious time and provide us with your valuable feedback.

Have a Happy Shopping Experience !

Caroline Dangwal
Mall Manager



PERSONAL DETAILS

Title Mr. Mrs. Ms.

First Name _____ Last Name _____

Address _____

Mobile _____ Landline _____

Occupation _____

Email _____ Date of Birth _____

Wedding Anniversary _____ Date of Visit _____

Would you like to know about future events at DLF Citycentre Chandigarh? Yes No

If yes, what is your preference? Mobile Email

Signature _____

CUSTOMER FEEDBACK

1. Does the variety of stores meet your shopping needs?

Always Mostly Rarely

2. How often do you visit DLF Citycentre Chandigarh?

Once a Month Twice a Month More Often

3. FACILITY RATINGS

Excellent Good Average Poor

Overall experience at the Mall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mall Ambience (Cleanliness, Air Conditioning, Elevators, Escalators, Lighting, Music)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness and Hygiene of Washroom	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cinema Complex Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Court Complex Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking Facilities Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events & Promotions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. COURTESY RATINGS

Courtesy, Competency & Responsiveness of Mall Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy, Competency & Responsiveness of Mall Concierge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy, Competency & Responsiveness of Parking Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy, Competency & Responsiveness of Retailer Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. SAFETY

How safe do you feel in our Mall? _____

6. What did you miss while shopping at DLF Citycentre Chandigarh? _____

7. Your favourite store at DLF Citycentre Chandigarh? _____

Your Suggestions: _____
