

TERMS OF SERVICE

1. The Chinese New Year Notes Exchange Pre-Order service ("Service") is available only to clients of **DBS Private Bank, DBS Treasures Private Client and DBS Treasures** or such other DBS clients as determined by DBS.
2. New notes will be provided subject to availability. If new notes are unavailable, processed or good as new notes will be issued instead.
3. DBS will debit the client's first party nominated DBS/POSB account up to 3 business days prior to the client's specified preferred date of collection.
4. Uncollected pre-ordered notes will be kept for a maximum of 3 business days from the collection date, after which DBS shall credit the client's nominated DBS/POSB account with the dollar amount of the uncollected pre-ordered notes.
5. This Service is only available at DBS Private Bank Centre, DBS Treasures Private Client Centre, DBS Treasures Centres (excluding Asia Treasures, DBS Treasures Exclusive Safekeeping Centre and Gleneagles Service Centre), from Monday to Friday during business hours. Clients who wish to collect the notes on a Saturday will be required to join the general queue at the operating branches. For more information on DBS Treasures Centre locations and business hours, please visit <http://www.dbs.com.sg/private-banking/deposits/bank-with-ease/treasures-centres>
6. Each client:
 - (a) Confirms that the person authorised by him/her to collect the pre-ordered notes on that client's behalf ("Authorised Person"), has consented to a DBS representative contacting the Authorised Person for the purposes of the Service;
 - (b) Undertakes to comply with the provisions of the Personal Data Protection Act (Cap 26 of 2012) ("Act");
 - (c) Warrants that he/she has obtained consent under the Act from the Authorised Person of the collection, use and disclosure of the Authorised Person's personal data by/to DBS and such other third party for the purpose of the Service;
 - (d) Consents to DBS disclosing the client's name to the Authorised Person for the purposes of the Service; and
 - (e) Confirmed that he/she has read and agrees (and procures that the Authorised Person has read and agrees) to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy
7. Each client who sends in the Chinese New Year Notes Exchange Pre-Order form ("Form") by email/fax, undertakes to provide DBS with the original copy of the Form and his/her original NRIC/Passport when he/she collects the notes. Each client acknowledges that emails/fax may not be safe and that its contents may be seen by unintended parties.
8. DBS may by prior written notice, vary these terms or discontinue the Service. The prior written notice may be given by exhibiting a notice at DBS Private Bank, DBS Treasures Private Client Centre, DBS Treasures Centres, on DBS' website or via publication through any media. The obligation to give prior written notice does not apply in an emergency or where it is not practicable to give such notice.
9. DBS' decision on all matters relating to the Service will be final and binding. In the event of any inconsistency between these terms and conditions and any marketing or promotional material relating to the Service, these terms will prevail.