

**ALCAN CABLE**

Division of Rio Tinto Alcan Inc.

55 Regalcrest Court  
Unit 3  
Woodbridge, ON L4L 8P3  
Canada

Tel.: (905) 856-4411  
Fax: (905) 856-7465  
[www.cable.alcan.com](http://www.cable.alcan.com)



Dear Valued Customers:

We strive to improve accessibility for our customers with disabilities. We would like to hear your comments, questions and suggestions about the provision of our goods or services to people with disabilities. Please return the attached Feedback Form by mail at the above letterhead address, or through our website at [www.cable.alcan.com](http://www.cable.alcan.com).

Thank you

**Confidentiality**

Information pertaining to the person providing feedback will be held in confidence. Such information may be disclosed in accordance with PIPEDA or as may otherwise be required by law.

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**Customer Feedback Form**

**Thank you for visiting Alcan Cable. We value all of our customers and strive to meet everyone's needs to continuously improve our service.**

**Please tell us the date and time of your visit:**

**1. Did we respond to your customer service needs today?**

YES     NO

**2. Was our customer service provided to you in an accessible manner?**

YES     SOMEWHAT     NO (please explain below)

**3. Did you have any problems accessing our goods and services?**

YES (please explain below)     SOMEWHAT (please explain below)     NO

**Please add any other comments you may have:**

**Contact information (optional)\*:**

**Thank you.**

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