Change of Ownership Form

Business Customers

The form is to be signed by both parties. When completed, please email the form to businesschangeofownership@vodafone.com

If you don't wish to share personal information with the other party, please leave the field(s) blank and we will contact you directly.

Section 1 – Services to be transferred

☐ All services on account(s)

☐ Mobile

☐ Landline

☐ Broadband/Internet

☐ Other Service(s) (please list):

☐ Toll Free numbers (0800, 0508)

☐ Vodafone One Business

If you're transferring multiple mobile and/or landline numbers or only some broadband/internet connections, please list the numbers and/or broadband usernames in full in section 1A. If not please continue to section 2.

Section 1A - Phone numbers and Broadband connections to be transferred

Please Note: If you have 0800 or secondary number(s) or specific broadband connections you wish to transfer you'll need to specify them in the table below.

Transfer Date

Section 2 - Details of Existing Customer

Business Name:

Company Registration Number:

Preferred contact method? ☐ TXT ☐ Email

Authorised Contact Name:

Contact Email address:

Contact Phone Number

Date of Birth:

Registered Address line 1:

Registered Address line 2:

Suburb:

Postcode:

Town/City:

Please send my final bill:

☐ By email - to (if different to email above)

☐ By post – paper bills cost $1.99 a month.

Section 3 - Agreement by Existing Customer

1. I confirm that I am authorised by the existing customer described in Section 2 to transfer account ownership of the services set out in Section 1 to the new customer.
2. I acknowledge that the services will not change ownership without Vodafone's approval.
3. I agree that the existing customer will remain responsible for all charges incurred on this account up until the date the services are transferred to the new customer. These charges will show on the next invoice issued to the existing customer.
4. I understand that ownership of this account will not be transferred until the balance of this account is $0.00. I understand that I am responsible for resolving with the new customer any call charges incurred prior to transfer that may be billed the following month.
5. I acknowledge that the existing customer will have no further rights in the transferred services from the date of the change of ownership, but will remain responsible for all services not transferred.
6. I understand that if the change of ownership proceeds, the existing customer:
   a) Will relinquish all rights to the services (including any associated numbers).
   b) Understands that all rights to any music tracks downloaded by the existing customer will change ownership with the relevant phone number(s), and the existing customer and its users have no further rights whatsoever to those music tracks.
7. I agree that the existing customer will pay the outstanding amount for Interest free payments in full before changing ownership of the service.
8. I confirm that the existing customer understands that if any agreement for the supply of telecommunications services exists, that the transfer of ownership of the services will not take effect until the new customer signs the required agreement for the supply of telecommunications services with Vodafone for the transferred services and any new services. I acknowledge that Vodafone has the right to charge the existing customer early termination charges in accordance with their agreement with Vodafone in respect of any services listed which the new owner does not agree to acquire from Vodafone, or which Vodafone does not agree to transfer to the new customer, if the existing customer does not wish to keep such services.

Authorised Signature | Click here to use a Digtial ID | Date

Section 4 - Details of New Customer

Business Name:

The Business is a:

- Registered Company
- Sole Trader
- Trust
- Charity
- Partnership
- Other, please specify:

Physical address

Address line 1:

Address line 2:

Suburb:

Town/City:

Postcode:

Tick here if postal address is the same as physical

Postal address

Address line 1:

Address line 2:

Suburb:

Town/City:

Postcode:

Is the business an existing Vodafone Customer?

Yes No

Authorised Business Contact

Title: Gender: Date of Birth:

First Name:

Last Name:

Contact Email:

Contact Phone:

Preferred contact method?

TXT Email

If the business is a registered company or charity, is the person above the director of the company or an officer/director/trustee of the charity?

Yes

No

Additional Authorised Contact

Name:

Contact Email:

Contact Phone Date of Birth:

Section 4A - Authorised Business contact ID

These details are needed to ensure you are authorised to request a credit check for this Business, you will not be personally credit checked. If a Drivers Licence is provided, it will be checked with the NZTA.

Please provide one of the following:

New Zealand Drivers Licence

Name (as printed on your licence):

Driver Licence number (5A):

Driver Licence version (5B):

Passport

Please provide a copy of your current passport showing your full name, date of birth, expiry date and photo. If submitting an International passport, please also include a copy of the visa and the visa entry stamp or e-ticket to confirm expiry date of visa. Visas need to be long enough to cover the contract term for all the services. For Open Term plans, a visa that is valid for a minimum of 3 months is required.

New Zealand Birth Certificate

Please provide a photocopy of your New Zealand Birth Certificate (overseas Birth Certificates cannot be used) and two types of proof of address (these can be a bank statement or utility statement for an account under your name and must not be more than 3 months old). If you provide a bank statement, you may blank out your account number and transaction details if you wish to.

By email - to (if different to email in section 4)

By post – paper bills cost $1.99 a month.

Do you wish to discuss plan options after the change of ownership has completed?

Yes No

Section 5 - Agreement by New Customer

1. I confirm that I am over 18 years of age.
2. I confirm I am authorised by the new customer to accept the change of ownership of the connections and services in Section 1 from the existing customer.
3. I confirm that the new customer agrees to be bound by the Vodafone terms and conditions which apply to the service(s) (available at vodafone.co.nz/legal/terms-conditions/), and all other applicable terms including any contract term and pricing plan. I also acknowledge that, if the existing customer has any signed agreement for the supply of telecommunications services with Vodafone for the services set out in Section 1, that Vodafone will not provide services to the new customer until the new customer signs an agreement for the supply of telecommunications services with Vodafone for the transferred services and any new services.
4. I confirm that the new customer understands they will be obliged to pay all charges associated with the account once ownership has been transferred including the monthly fee, any delayed charges (such as toll calls that may appear after the transfer is completed) and any early termination fees which may apply if the new customer terminates any of the services before the end of the applicable contract term. The new customer understands that relocation fees may apply if the services are relocated to a different address.
5. I confirm the new customer understands that any specially negotiated hardware funds associated with these services will not transfer to the new customer.
6. The new customer understands that if the services currently have rate plans, products, services or bundles that the new customer is not entitled to, then Vodafone will modify and/or remove them.
7. I authorise Vodafone to check the existing customer's credit status with any credit agency, and to confirm my (the authorised business contact's) identity by obtaining a driver licence check from NZTA if I have provided a copy of my driver licence. I understand that Vodafone may, in it's discretion, either refuse to transfer the services, or make the transfer subject to credit requirements such as mandatory credit limits or mandatory payment method.

Authorised Signature

Click here to use a Digtial ID

Date

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