



Return Authorization Form

CANBERRA

Part of Mirion Technologies

Need to return an instrument for repair/calibration? Need to return a detector for repair? Please complete the form and return it to techsupport@canberra.com.

Prefer to troubleshoot before sending in your equipment for repair? Please call to speak with a Representative of our Technical Support Team at **1-800-255-6370**, or email us at techsupport@canberra.com.

Case Number:

If you have already been in contact with Technical Support, please add your Case Number below:

Does your repair require the item(s) to be furnished as a "Basic Component" requiring a Commercial Grade Dedication as described in EPRI guide NP-5652 and NCIG-07?

Yes

No

Bill To:

Primary Contact: _____
Company Name: _____
Address: _____
Address Line 2: _____
City: _____
State / Zip Code: _____ / _____
Telephone: _____
Fax: _____
Email: _____

Ship To: Same as Bill To Information

Primary Contact: _____
Company Name: _____
Address: _____
Address Line 2: _____
City: _____
State / Zip Code: _____ / _____
Telephone: _____
Fax: _____
Email: _____

QTY	MODEL #	SERIAL #	DESCRIPTION OF PROBLEM (in detail)

Warranty Repair
Enter Original Order No.

Billable
Enter Purchase Order No. or MC/VISA

Service Contract
Enter Contract No.

Calibration **Repair**

List QA Documents Required (if applicable)

FOR INTERNATIONAL:

END USE: _____

END USER: _____

NOTE: To ensure compliance to hazmat regulations all batteries must be removed from your unit prior to shipping.

After completing, please save the form and return to:
techsupport@canberra.com