

ON LINE TECHNICAL SUPPORT REQUEST FORM			
Fill out sections			
Scan and return to Techsupport.cta@mail.nidec.com or fax to 952-995-8020			
Requestor Information		Todays Date: _____	
Requested Date :			
Person Requesting:			
Company Name:			
PO Box:			
Address:			
City, State, Zip:			
Phone and Fax:			
Email:			
Product Family:	Model #:	Application:	
Description of On-Line Technical Support to be Performed:			
Send to: (Site that On-Line Tech Support is to be provided)		Bill to:	
Company Name:		Company Name:	
PO Box:		PO Box:	
Address:		Address:	
City, State, Zip:		City, State, Zip:	
Contact Name:		Contact Name:	
Phone and Fax:		Phone and Fax:	
Email:		Email:	
Online support is available between the hours of 8:00am to 5:00pm (CST) Monday – Friday. Online support is charged at a rate of \$65 per hour in one hour segments.			
Purchase Order Number:			
**PLEASE FAX OR EMAIL ANY ACCESS OR CLEARANCE PAPERWORK THAT WE MUST SIGN. **			
Please read and sign below			
THE UNDERSIGNED HAS READ, UNDERSTANDS, AND AGREES TO THE TECH SUPPORT RATE INFORMATION PROVIDED WITH THIS FORM. SERVICES PROVIDED ARE SUBJECT TO NIDEC INDUSTRIAL AUTOMATION LLC STANDARD TERMS AND CONDITIONS. IF YOU DID NOT RECEIVE THE TECH SUPPORT RATE INFORMATION WITH THIS FORM PLEASE CALL 952-995-8000 AND ASK FOR TECHNICAL SUPPORT SCHEDULING OR E-MAIL TECHSUPPORT.CTA@MAIL.NIDEC.COM			
SIGN		POSITION	