



Retail Store & Pharmacy:  
1111 West Broadway  
Vancouver, B.C., V6H 1G1  
(604) 733 - 5323

Health Centre:  
G104 - 2480 Spruce  
Vancouver, B.C. V6H 2P6  
(604) 734 - 7760

# Customer Feedback Form

Please take a moment to complete this form so we can ensure that we always maintain our highest standards of quality, service, and professionalism to you - our customer

## SERVICES RENDERED

Please select (check) the service you had:

- Breast Thermography
- Naturopathic Services
- Bio Identical Hormone
- Laser Therapy
- Stress Management
- Magnetic Resonance (MRS 2000)
- Detox / foot bath
- Nutritional Consultation
- Bone Density Scan
- ETA Scan
- Weight Management
- Detox / Sauna
- Herbal Consultation
- Custom Compounding
- Cryopen
- Prescription Service

Date of visit \_\_\_\_\_

Time of visit \_\_\_\_\_

Name of Practitioner \_\_\_\_\_

Is it the first visit?    \_\_\_ YES    \_\_\_ NO

How did you hear about us / about the specific service? \_\_\_\_\_

**Rating scale of 1-5, with 5 being the highest:**    **5   4   3   2   1**

How would you rate your visit?

Quality/value of the service

Were your expectations met?

Would you recommend it to others?


Comments and suggestions: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Would you like us to call you to follow up?    \_\_\_ YES    \_\_\_ NO

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City / Province: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Email Address: \_\_\_\_\_

Gender: \_\_\_\_\_

Age Range (circle):    12-18   19-25   26-40  
   41-55   56-64   >65

**THANK-YOU!**