

**Staff / Customer Satisfaction Questionnaire**

We are consistently striving to provide a good food service. This survey is part of the process. We need your help in completing this questionnaire.

**Food in Staff Canteen**

**1. How many times do you usually eat in the staff restaurant?**

- More than three times a week
- Up to three times a week
- Once a week
- Never (Please specify why not) .....

**2. When you eat in the staff restaurant, what type of food do you normally choose? (Tick each one as appropriate.)**

- Soup
- Hot Main Course
- Vegetarian Dish
- Omelette
- Sandwich
- Baked Potato
- Vegetables
- Salad
- Fatty and Fried foods eg. Chips, sausage rolls, potato skins / wedges
- Home Baking
- Other (Please specify)....

**3. Thinking about value for money, how would you best describe the food in general?**

- Good Value for Money
- Reasonable
- Bad
- Please give reasons....

**4. How would you best describe the variety of food on offer?**

- Excellent
- Good
- Fair
- Poor
- Please give reasons.....

**5. What improvements, if any, would you like to see in the variety of foods on offer?**

**6. If the following were introduced in the staff restaurant how likely would you be to try them?**

Very Likely    Quite Likely    Quite Unlikely    Very Unlikely

Low Fat Spread  
Low Fat Yoghurt  
Fresh Fruit  
Exotic varieties of fresh fruit  
Different types of bread eg wholemeal  
Semi Skimmed milk  
Jacket Potatoes with Healthy Choice Fillings  
Salad Bar  
Low fat, healthy choice dishes

**7. Are you concerned about the types of food you eat? (ie. do you consider whether they are healthy for you)**

Most of the time  
Sometimes  
Never

**8. Would you like more information about**

The ingredients used in our dishes?	Yes	No
How our dishes are prepared and cooked?	Yes	No

**Eating Environment**

**9. Please tick as appropriate:**

Most of the time    Some of the time    Never

I have to queue for a long time  
The restaurant is very clean  
The cutlery is clean  
The portion sizes are about right  
The staff are helpful  
The staff are well presented  
The general service is good  
I can't find a seat

**10. Are there any other comments you would like to make:**

About the breakfast service?

About the lunch service?

Generally?

Please provide the following details about yourself:

Age:	under 16	16-34	35-54	Over 55
Sex:	Male	Female		