Blue Mountains Bus COMPANY

CUSTOMER FEEDBACK FORM

In providing your comments, you are assisting us to continue providing you with excellent customer service. We would appreciate you taking the time to give us your ratings and return it to your driver, or fax it to us on **(02) 4751 1079**.

Which Bus Did you Catch? Bus Number/Rego:		
Driver Name (if known)?		
Rate the following: (Scale of 1 to 10. ie 10 = best rating)	**Rating**	**Other Comment**
Did you find our staff helpful?		
Was the vehicle you boarded clean?		
Did your trip run as indicated on the timetable?		
Was the driver helpful when you purchased your fare?		
Would you use our services again?		

If you have any additional feedback to provide, please indicate them below.

_____

_____

_____

_____

_____

_____

_____

_____

_____

_____

Mail: 25 Great Western Highway, Valley Heights, NSW 2777
Email: customerservice@bmbc.com.au
Phone: (02) 4751 1077 **Fax:** (02) 4751 1079