AMRON INTERNATIONAL
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Phone 760.208.6500 • Fax 760.599.3857
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CUSTOMER FEEDBACK FORM

Receiving feedback from our customers whether positive or constructive (negative), plays a significant role in the development and continuous improvement of our quality management system at Amron International. Through the below Feedback Form and our Customer-Complaint-Handling Process, we seek to:

- Foster an easy-to-use, customer-based approach.
- Identify and address instances of nonconformity with health, safety, environmental, customer, regulatory and other legal requirements.
- Identify and correct product and process deficiencies.
- Assess opportunities for product or process improvements and the need for changes.
- Encourage innovation through the complaint-handling process.

CUSTOMER INFORMATION

COMPANY NAME	CONTACT NAME	
ADDRESS	COUNTRY, CITY, STATE, ZIP	
PHONE	FAX	EMAIL

PRODUCT INFORMATION

PRODUCT PART NO.	
PRODUCT NAME AND DESCRIPTION	

FEEDBACK INFORMATION

DATE OF OCCURRENCE	
DESCRIPTION OF OCCURRENCE	
REMEDY REQUESTED?	◯ YES ◯ NO

COMMENTS

If you would like more information about our Customer Complaint-Handling Process or would like to speak to our Customer Relations Specialist or any other Manager about any issue (complements or areas of improvement), please do not hesitate to contact us via email, telephone, mail, or fax. You can also fill out this form and fax or mail it to our Customer Relations Specialist, Quality Manager or CEO/President at Amron International, Inc. 1380 Aspen Way, Vista, California 92081-8349 United States of America or call (877) 462-6700 or email feedback@amronintl.com. Our fax number is (760) 599 3857.

Feedback provided in this form is confidential and intended for Amron's Management Team to identify and address instances of product nonconformity or process deficiencies as well as assessing opportunities for improvement. As such, all information is to be made available only to designated employees of our company, and will not be disclosed to any third party. In case the feedback provided in this form qualifies as a Complaint, it will be handled under Amron's Customer Complaint Handling Process and will be reviewed and responded to within one business day.