

## CUSTOMER FEEDBACK FORM

**Dear Customer,**

Understanding your expectations will help us to serve you better.

We shall be grateful if you could spare a moment to give us your valuable feedback.

**1 Which Project are you commenting on?**

## WEB BASED ERP

**2** How satisfied were you with your experience?



Very Satisfied



Somewhat Satisfied






































Not Satisfied

**3** If you were not satisfied with our service, could you tell us why?

[illegible]

4

**How would you rate the following at the project?**

	Very Good	Good	Average	Poor	N/A
Speed of service					
Courtesy of staff					
Knowledge of staff					
Professionalism					
Delivery On time					
Process Followed					
Consistency of performance					

**What could we do to improve our service?**

[illegible]


6	Is there any other matter not covered above on which you would like to give us your feedback?
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	<div>Sw at action taken on my february feedback. Now the process is streamlined and reports are reaching us on time</div> <div></div>
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7	Would you like to give us your name, type of account and contact details? If yes, please rest assured that your response will be treated in the strictest confidence.
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	* Name	Bryan		03/25/2013
	Project Name.	WEB BASED ERP		* <div></div>

Thanks for your valuable time taken to fill this form
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