

AOBT Real Estate Project Client Feedback Form

Client Name:

Students Names:

Please rank each category on a scale of 1-5, with 1 being horrible & 5 being perfect.

Overall Communication Throughout the Project Category	Ranking from 1-5
Professionalism (Have emails been professional in grammar, structure, and content? Has there been proper level of formality when addressing the client?) Comments:	
Consistency / Dependability (Have your student Realtors been consistent and dependable in their communication with you?) Comments:	
Accuracy (Has the information they communicated to you been accurate & detailed?) Comments:	

Virtual Home Tour Category	Rank 1-5
Prepared (Were students well-prepared? Did both appear practiced and poised?) Comments:	
Professional (Did they treat you with respect? Did they conduct themselves in a professional manner?) Comments:	
Verbal Communication (Did students clearly articulate details of the home to you?) Comments:	
Media Presentation (Was their media presentation polished? Was it visually pleasing? Did they navigate the presentation smoothly?) Comments:	
Client Interaction/Rapport (Did they create an interactive, conversational atmosphere in order to gain your opinions on each home? Do you feel like they established an agent-to-client relationship?) Comments:	
Content / Quality of Info (Was the content accurate and meet your expectations? Was the information presented thorough and complete?) Comments:	

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