Ross Furniture Co., Inc.

Policy Form

DAMAGE WAIVER

By my signature I state that the items listed has/have been received in good condition and installed to my satisfaction. I also stated that no damage was done to my property or premises, unless otherwise stated. Thank you.

Date: _____ Authorized Signature: _____

Return Policy:

ALL SALES ARE FINAL

Merchandise refund and return is available only at Ross Furniture Co., Inc.'s discretion. All merchandise accepted for return and refund Ross Furniture Co., Inc. is subject to a 20% handling charge and remaining the balance shall be applied as a store credit.

SPECIAL ORDERS ARE SUBJECT TO A 50% NON-REFUNDABLE AND NON-TRANSFERABLE DEPOSIT. The customer shall be responsible for any attorney's fees and costs incurred by Ross Furniture Co., Inc. in enforcing the terms and conditions of this agreement due to a breach by the customer. This agreement and the respective rights, privileges, remedies, duties and liabilities of the parties hereto shall be governed by and construed and interpreted in accordance with the laws of the State of New Hampshire. The customer agrees that the customer is subject to the personal jurisdiction of all New Hampshire courts.

Layaway Policy:

In order to use our FREE Layaway Plan for up to 6 months.

a. A 50% deposit is required.
b. A convenient weekly payment plan is available.
c. All merchandise will be held until the final payment is made, at that time, delivery or pick-up will be arranged.

d. Any change of address, phone number, etc. should be communicated to us. This will enable us to serve you more efficiently.
e. NO REFUNDS ON ANY LAYWAY ORDER. Any merchandise not claimed within the 6-month layaway period will be subject to resale.

Delivery Policy:

Our team of professionals will deliver and assemble all furniture purchased at our furniture store. They are happy to move existing furniture to accommodate the arrival of the new furniture.

- Free Delivery and Set up within a 25-mile radius.
- Deliveries more than 25 miles, please call for a quote.

Removal Charge:
-$40.00 per piece (Sofa, loveseat, chairs)
-We offer free removal of old mattress set with the purchase of a new set!