

## Customer feedback form

At FitWorks we aim to make your visit as enjoyable as possible. We value all feedback we receive as it assists us in maintaining the highest quality facilities and service possible.

Would you like a response from FitWorks?

Yes

No

Date: 5 / 7 / 04 Time: 7 am/~~pm~~

Name: Danielle Jones

Address: 47 Tait Cres, Wirilda 3756

Phone (H) 2575 5391 (W) 2575 6867 (M) .....

Comments/Suggestions:

More fitness classes at 6 am so I can exercise before starting work at 8 am

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks?

Yes

No

Date: 7 / 7 / 04 Time: 8 am/pm

Name: Dannie Papas

Address: 24 Acacia Dr, Wirilda 3756

Phone (H) 2575 6916 (W) 2575 1515 (M)

Comments/Suggestions:

Small shampoo and conditioner sachets should be for sale.

A pilates class would be good.

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Date: / /

Signed:

Comments:

Further action required:

Manager's signature: Date: / /

Signed:

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Would you like a response from FitWorks?

☒ Yes

☐ No

Date: 9 / 7 / 04 Time: 3 am/pm

Name: Richard Gardvand

Address: 89 Whites Lane, Wirilda 3756

Phone (H) 2575 1492 (W) 2575 8881 (M)

Comments/Suggestions:

Towels should be available to hire in case you forget yours.

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Date: / /

Signed:

Comments:

Further action required:

Manager's signature: Date: / /

Signed:

## Customer feedback form

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Would you like a response from FitWorks?

Yes

No

Date: 11 / 7 / 04 Time: 1 ~~am~~ / pm

Name: Dora Lobellia

Address: 22 Seabreeze Pde, Wirilda

Phone (H) ..... (W) ..... (M) 0421 605 794

Comments/Suggestions:

Can you get some vegan protein bars? I would like a pilates class in the mornings before work.

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

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Would you like a response from FitWorks?

☒ Yes

☐ No

Date: 11 / 7 / 04 Time: 5 ~~am~~ pm

Name: Jason Herring

Address: 97 Brights Rd, Wirilda, 3756

Phone (H) 2575 8319 (W) 2575 9292 (M)

Comments/Suggestions:

I would like a pilates class after work.

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### Office use only

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Date: / /

Signed:

Comments:

Further action required:

Manager's signature: Date: / /

Signed:

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Would you like a response from FitWorks?

Yes

No

Date: 16 / 7 / 04 Time: 9 am/~~pm~~

Name: Samui Reptar

Address: 43 Morris Lane, Wirilda, 3756

Phone (H) ..... (W) ..... (M) 0292 612 473

Comments/Suggestions:

I would like to have a Red Bull available in the cafe.

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks?

Yes

No

Date: ..17../...7../...04. Time: ...3....~~am~~/pm

Name: ..Charles Pritican.....

Address: ..29 Jellys Rd, Wirilda, 3756.....

Phone (H) ..2576 8156..... (W) ..2576 8888..... (M) .....

Comments/Suggestions:

..Every time I go for a workout, the floors seem to be dirty.....

.....

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks?

☒ Yes

☐ No

Date: 18 / ..... / 7 Time: 04 am / pm

Name: Michael Square

Address: 36 Nardoo St, Wirilda, 3756

Phone (H) ..... (W) ..... (M) 2576 8299

Comments/Suggestions:

Pilates classes after work.

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....



## Customer feedback form

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Would you like a response from FitWorks?                      Yes                      No

Date: 13 / 7 / 04      Time: 3 ~~am~~ / pm

Name: Jake Juntaput

Address: 79 Marine St , Wirilda, 3756

Phone (H) 2576 9898                      (W)                      (M) 0141 149 149

Comments/Suggestions:

Meat pie in the cafe  
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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks?

Yes

No

Date: 20 / 7 / 04 Time: 6 am / pm

Name: Marcia Hodge

Address: 95 Hagelthorne St, Wirilda, 3756

Phone (H) ..... (W) ..... (M) 0202 605 954

Comments/Suggestions:

Please get more toys for the children in the pool.

Pilates classes outside of work hours.

Increase crèche hours.

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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**Would you like a response from FitWorks?**                      **Yes**                      **No**

**Date:** ..21.. / ..7.. / ..04.    **Time:** ..2..... ~~am~~/pm

**Name:** ..Julie-Anne Armatage.....

**Address:** ..105 Mc Kenzie St, Wirilda, 3756.....

**Phone (H)** ..2575 0421.....    **(W)** ..2576 9191.....    **(M)** .....

**Comments/Suggestions:**

1. Can you please have a pilates class either earlier in the morning or late evening.  
 .....

2. Rye bread vegetarian sandwiches  
 .....

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### Office use only

**Responded to by:** .....    **Phone/Mail/In person**

**Date:** ..... / ..... / .....

**Signed:** .....

**Comments:** .....

**Further action required:**

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**Manager's signature:** .....    **Date:** ..... / ..... / .....

**Signed:** .....

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Would you like a response from FitWorks?

Yes

No

Date: 18 / 7 / 04 Time: 8 am/pm

Name: Joey Manley

Address: 64 Wilson St, Wirilda, 3756

Phone (H) 2575 2741 (W) (M) 0408 264 887

Comments/Suggestions:

I really enjoy your pilates classes, but could you provide one earlier in the morning?

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Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks? Yes No

Date: 25 / 7 / 04 Time: 6.30 ~~am~~ / pm

Name: Eugene Loqua

Address: 101 Walsh Rd, Wirilda, 3756

Phone (H) ..... (W) ..... (M) 0401 255 259

### Comments/Suggestions:

*I'm not too keen on the state of the men's change room after preschool classes, there is water everywhere, and the bin is usually overflowing with paper towel.*

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....

## Customer feedback form

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Would you like a response from FitWorks?

Yes

No

Date: 22 / 7 / 04 Time: 11.30 am/pm

Name: Paula Smith

Address: 14 b Wildwood Lane, Wirilda 3756

Phone (H) ..... (W) ..... (M) 0401 255 259

Comments/Suggestions:

I'd just like to compliment you on the variety of food offered in the canteen! But I would like to see more varieties of diet lemonade.

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### Office use only

Responded to by: ..... Phone/Mail/In person

Date: ..... / ..... / .....

Signed: .....

Comments: .....

Further action required:

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Manager's signature: ..... Date: ..... / ..... / .....

Signed: .....