

# Network Service Order Form (SOF)

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## Service Order Form - How to Use

Before continuing you as a Customer should have read the corresponding Service description.

- **Generic NORDUnet Network Service Description**
- **Ethernet Service Description**
- **IP VPN Service Description**
- **SDH VPN Service Description**
- **OTN VPN Service Description**

After submitting the Service Order Form you will within 10 working days receive a confirmation, stating the NORDUnet Project number, a contact person for the service delivery, and an estimated delivery time.

When the service is ready for service - you will receive a Ready For Service notice stating the Service ID, technical and operational aspects related to your service.

If your service is subjected to invoicing you will receive invoices according to the contract. The actual contract is outside the scope of this order form, which is solely for obtaining the necessary information to setup the service.

Procedure:

1. General information – In the form, please fill in the white areas only.
2. Fill in the Base Information form
3. Fill in the Service form and if applicable the Ethernet form
4. In cases where you as a customer wants NORDUnet's support for accruing and handling e.g. of a local loop or other related services please fill in the Optional Service Description page with additional information about the request.
5. Submit the Service Order Form via e-mail to [noc@nordu.net](mailto:noc@nordu.net)

Site information relate to NORDUnet can be found on the last page.

## Base Information

Customer		
General information		
Customer		Project ID:
Address		To be assigned by NORDUnet
Zip		
City		
Country		
Phone		
Customer point of contact		
Name		
E-mail		
Phone		

Order and delivery Confirmation			
Customer receives confirmation	Yes/no		
Third party receives confirmation			
Name/company		Contact person	
Address		Zip code, city	
Phone		e-mail	

Service			
Type	Ethernet/IP VPN/SDH/OTN	Service ID	
New	Yes/no	If no, Service ID	
Service description and purpose			
Requested delivery date		Estimated delivery date ( NORDUnet)	
Date:	yyyy-mm-dd	Date:	yyyy-mm-dd

Service Domain	Select Service Type	Description
NORDUnet Single Domain Service		NORDUnet only Service
GÉANT2 Collaboration Services		Multi Domain Service - minimum one endpoint is located in a Nordic NREN domain and one outside
International Partners Service	If known	
Voluntary Collaboration Service	If known	

Site Location Specification					
Location	NREN	Site Address	Zip Code	City	Country
A	NORDUnet				
<i>NORDUnet site information can be found on the last page.</i>					
B					
C					
D					
E					
F					

Contact Information				
Location	NREN	Contact Person	E-mail	Phone
A	NORDUnet			
B				
C				
D				
E				
F				

Cabling – to customer equipment (NORDUnet sites only)			
Performed by NORDUnet		Yes/no	
Performed by customer or subcontractor			
Name/company		Contact person	
Address		Zip code, city	
Phone		e-mail	

## Ethernet Service

Ethernet Service Type			
Ethernet service	Select	Protection	Number of sites
Point to point			2
Aggregation			
LAN Service (L2 VPN)			

Ethernet Service Characteristics					
Location	Optical Interface	Optical connector	Capacity (Mbps)	VLAN transparent yes/no	If no VLAN ID
A					
B					
C					
D					
E					
F					

Link aggregation		
Termination point	Number of interfaces	Total BW

Table description	
Optical interface type:	Optical connector:
1000B-SX	LC SM
1000B-LX	SC SM
1000B-ZX	MU SM
10GBASE-LR (LAN-PHY)	Optical connector – Customer Specific
10GBASE-ER (LAN-PHY)	
10GBBASE-LW (I-64.1)	
10GBASE-EW (S-64.2b)	
<b>Note:</b> Standard cabling at NORDUnet's POP is SM. MM cabling can be provided as a specific request.	

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## Optional Service Description Form

## Site Information

Site Name	Site Owner	Country code	Address	Zip code	Zip area	Room
TUG	NORDUnet	SE	Tulegatan 11	113 86	Stockholm	TeleHousing
Fredhälls Telehotel	TeliaSonera	SE	Rålambsvägen 28-30		Stockholm	
Ørestad	TeliaSonera	DK	Ørestad Boulevard 95	2300	Copenhagen S	Room 106/B
UNI-C	UNI-C	DK	DTU Bygn 304	2800	Lyngby	Room 062
Oslo Centrum	Oslo University	NO	St. Olavs plass 5	N-0130	Oslo	Telematikkrom 3. etg; Room 536 (T-B45-03)
USIT	Oslo University	NO	Gaustadalléen 23	N-373 Oslo	Blindern, Oslo	2225
CSC	CSC	FI	Keilaniemi; Keilaranta 14	FI 02150	Espoo	
Helsinki University	Helsinki University	FI	Teollisuuskatu 23	FIN-00510	Helsinki	Room A011
Hamburg	Global Crossing	DE	Wendenstrasse 375-379		Hamburg	TDB

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