



# Telephone & Network Service Order Form

Return this form to: Connor Barr

Fax (831) 373-0533/Email Connor@MazdRaceway.com Phone/(831) 242-8227

\*A 40% surcharge will be added to all orders received after 3 weeks prior to the event

Welcome to Mazda Raceway Laguna Seca's communication services! While this form contains information and pricing on a number of our basic services, we can provide contracted pricing on almost any communication service required. If you need it, we can make it happen! I am available at any time to discuss services and to support your connections. Please see below for my contact information.

This form contains a few of the most popular services requested at Mazda Raceway Laguna Seca. However, we can offer contract pricing on almost any communication service desired. If you need it, we can make it happen.

George Krieger  
Technical Services Manager  
(831) 233-9138  
George@mazdaraceway.com

## Client Information

Company Name\_\_\_\_\_

Street Address\_\_\_\_\_

City\_\_\_\_\_State/Country\_\_\_\_\_Zip/postal code\_\_\_\_\_

E-Mail\_\_\_\_\_

Contact Name\_\_\_\_\_Phone\_\_\_\_\_Fax\_\_\_\_\_

## Service Installation Information

Service Location at Facility\_\_\_\_\_

Connection Date/Time\_\_\_\_\_Disconnection Date/Time\_\_\_\_\_

On-Site Contact Name\_\_\_\_\_Mobile Phone\_\_\_\_\_

[See next page for service options](#)

# Telephone and Network Services

Description of Service	Qty	Price	Total
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## Wired Communication Services

A. Analog Telephone/Fax Line (Handset Included if Requested)*		\$250	
B. ISDN Line*		\$800	

### \*Usage and Long Distance Charges Apply

A report of all calls made from the number assigned to your location will be generated after the completion of the event. An invoice of the calls will be sent to you and is DUE immediately after it is received. The credit card on file will be used for payment in the event the invoice is not paid within 30 days.

## Internet Connectivity Options-Internet access is not guaranteed to support VoIP connections. No video streaming without written permission

C. DSL Service/1.5 MB Upload/1.5 MB Download		\$550	
D. Ethernet/Long Range Ethernet		\$700	
E. Fiber Optic Connection (Price dependent on distance from service ports and installation to your location)		Please call for a quote	
F. Wireless Access (available in most areas of the facility everyday via a payment gateway on per computer per day basis)		Prices Vary	
G. Wireless SSID Service (Your SSID broadcast over our system with other security protection to match your group's wireless needs)		Please call for a quote	

Prices include the selected connection to our venue network and then to the Internet. Prices do not include any security service against threats or internal point to point connections. The services have no port blocking or inbound restrictions beyond network traffic and off-site barriers to client communications

## Point to Point Connections

H. Dry Pair, VLAN, Higher Capacity Ethernet, Internal Voice and long range printer connections		Prices Vary	
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## Additional Equipment

I. 5 Port 10/100Mbps Network Switch		\$40	
J. 8 Port 10/100Mbps Network		\$50	
K. 24 port 10/100 Mbps Network Switch		\$150	
L. 25' Network Cable		\$20	
M. 50' Network Cable		\$40	

Credit Card Number \_\_\_\_\_ Exp \_\_\_\_\_ CCV Code \_\_\_\_\_

Card Holders Name \_\_\_\_\_

Card Holder Signature \_\_\_\_\_ Date \_\_\_\_\_

**TERMS AND CONDITIONS:** Your signature constitutes your acceptance of the following terms. Your credit card will be charged when the order is received. All orders are non-refundable once the order is placed.

## Terms of Telephone or Network Service

### **LIMITATION OF LIABILITY**

The Sports Car Racing Association of the Monterey Peninsula (SCRAMP) and its suppliers or subcontractors will not be liable for any special or consequential damages, or for loss, damage or expense directly or indirectly arising from customer's use or inability to use the system either separately or in combination with other equipment or software, or for commercial loss of any kind (including loss of business profits) based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory whether or not SCRAMP or its suppliers or its subcontractors have been advised of the possibility of such damage or loss. In no event shall liability exceed a refund of amounts actually paid to SCRAMP by company for their network attachment.

- (1) All Client Contracts are solely between SCRAMP and the prospective Client;
- (2) The Facility is not a party to, nor shall it have any obligations or liabilities whatsoever to any Client, under any Client Contract, including without limitation, the obligation to provide any of the services covered by such Client Contract;
- (3) No representations or warranties are being made by the Facility with respect to any Client Contract or any Communications Services;
- (4) The right of the Client to receive any Communications Service will be terminated if this Agreement is terminated for any reason provided therein; and the Facility will have no obligation to continue providing such services unless the Facility elects in its sole discretion to continue to provide such services itself or through a third party;

The provisions of the Client Contract are separate and independent from the provisions of the Client's lease space at the facility and shall not affect the Client's obligations under such lease and without limiting the foregoing, in no event shall any default by SCRAMP under the Client Contract or any failure with respect to any Communications Services have any effect on any Client's obligations to the Facility under any lease or other occupancy agreement between such Client and the Facility.

### **TERMS AND CONDITIONS**

1. Payment in full and order must be received no later than 21 days prior to the first day of the event move-in. A 40% surcharge will apply to the order's total for orders received after the deadline.
  2. Conditions for processing Service Order / On-time Installation:
    - a. Payment for service must accompany contract.
    - b. Incomplete contract forms will delay processing, please provide all information requested.
    - c. Location within the facility where the service is to be provided must be identified on face of form.
    - d. Orders / changes received within 3 days of event setup will be worked after other orders are complete.
  3. Equipment Management:
    - a. A \$250.00 deposit will be collected for any rental equipment.
    - b. Clients should pick up rental equipment from the Mazda Raceway Laguna Seca (MRLS) Operations Paddock Office – located across from Gas Pumps. Unused paid deposits will be refunded by mail within 60 days of event close and following final reconciliation of your bill.
    - c. The Client will be fully responsible for the protection and safekeeping of all rental equipment and will be responsible for returning all rental equipment to the MRLS Operations Paddock Office by 5:00 p.m. the day following close of the event.
  5. Any problems should be reported to the technical services manager (831) 233-9138.
  6. Claims will not be considered unless filed in writing by Client prior to close of Event.
  7. Any additional cost incurred by SCRAMP to:
    - a. Assist in trouble diagnosis or problem resolution found not to be the fault of SCRAMP or
    - b. Collect information required to complete the installation that customer fails to provide may be billed to the Client at the prevailing rate of \$150 per hour.
- furnished by SCRAMP for this service contract shall remain the property of SCRAMP.
9. Due to the cost of processing checks, any refunds due in the amount of \$10.00 or less will not be refunded except on request.
  10. There will be a \$40.00 service charge for all returned checks.

11. The number(s) assigned to you are for the duration of this event only. Service cannot be moved or transferred outside of the Center and intercept service cannot be provided.
12. Prices are based upon current rates and are subject to change without notice
13. Use of Network Connection:
  - a. The network attachment to be provided by SCRAMP may be used only by the directors, officers and employees of the company, its guests and its agents and consultants while performing service for the company and cannot be resold or distributed to other companies. The services being provided by SCRAMP will facilitate communications between the Company's authorized users and the entities reachable through the Internet. Users of SCRAMP services shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid if possible, unnecessary network traffic, the transfer of large files and interference with the work of other users of the interconnected networks.
  - b. Users of SCRAMP services shall not disrupt any of the SCRAMP or other associated networks as a whole or any equipment of system forming part of their systems, or any services provided over, or in connection with any of SCRAMP or other associated networks. SCRAMP services shall not be used to transmit any communication where the meaning of the message, or it's transmit distribution, would violate any applicable law or regulation or would likely be highly offensive to the recipient or recipients thereof.
14. Wireless Specific: The use of any wireless device that interferes with the facility wireless data frequency is prohibited.
15. Internet Performance Disclaimer: SCRAMP does not guarantee the performance, routing, or throughput, either expressed or implied, of any data circuit(s) connectivity with regards to the Internet and/or Internet backbones beyond any facility we service.
16. Internet Security Disclaimer: SCRAMP does not provide security, such as but not limited to firewalls etc. for any data circuit(s) we provide. It is the sole responsibility of the Client or customer to provide any necessary security.
17. VIRUS PROTECTION REQUIREMENT – WARNING – SCRAMP requires that all devices directly or indirectly accessing SCRAMP's Network have the latest virus scan software, windows security updates, system patches, and any other technological precautions necessary to protect yourself and others from viruses, malicious programs and other disruptive applications. Any device, which adversely impacts SCRAMP's Network, will be disconnected from the network with or without prior notice at SCRAMP's discretion. The device(s) in question will remain disconnected from the network until all issues are proven to be adequately resolved. Additional charges will apply at the prevailing rate of \$150 per hour for trouble diagnosis and/or problem resolution.
18. The choice of Internet Service Provider (ISP) is at the sole discretion of SCRAMP.
19. CANCELLATION - There is a minimum \$500 Cancellation fee. Cancellations must be in writing. Additional cancellation charges will apply for orders that have already incurred labor, material, and / or engineering costs. Some broadband services and special circuits cannot be cancelled once ordered and will incur full charges listed / quoted. Credit will not be given for service installed and not used.

I, THE UNDERSIGNED, HAVE READ THE RESPONSIBILITY CODE FOR ORDERING NETWORK SERVICE AT MAZDA RACEWAY LAGUNA SECA.

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RENTER NAME/COMPANY

SIGNATURE

DATE

Sign & Return with your Telephone Service Order Form

Fax-(831) 373 – 0533

Email-Chris@mazdaraceway.com