

# California State University | Stanislaus

## Student Support Services Exit Evaluation Form

Student Support Services recognizes that you will no longer be participating in the program. Please complete the following evaluation and email or mail it to us so that we may take appropriate action(s) regarding your SSS file.

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_ Student ID#: \_\_\_\_\_

Address/City/Zip: \_\_\_\_\_

Cell phone: \_\_\_\_\_ 2<sup>nd</sup> Phone: \_\_\_\_\_

Email: \_\_\_\_\_ SSS Advisor: \_\_\_\_\_

Graduation date (MM/DD/YY): \_\_\_\_\_ Major: \_\_\_\_\_

Indicate why you are leaving Student Support Services:

Graduation	Dissatisfied with services	Job/Career
Conflict with staff	Family	Transferring
Other: _____		

Please complete the following survey:

**SERVICE** How strongly would you agree or disagree with the following:

Student Support Services provided desired services.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

Student Support Services is what I expected.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

**STAFF** How strongly would you agree or disagree with the following:

The SSS staff was competent and knowledgeable.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

The SSS staff ensured that my questions were answered.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

The SSS staff was able to communicate effectively.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

**PROGRAM** How would you agree or disagree with the following regarding Student Support Services:

The SSS department had sufficient personnel.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

Overall SSS is efficient and met my needs.

Strongly Agree      Agree      Can't Say      Disagree      Strongly Disagree

If you are using an internet based email (yahoo, gmail, hotmail, etc.) you will need to save this document to your desktop and send an email to [phooker@csustan.edu](mailto:phooker@csustan.edu) with this document as an attachment.

Thank you. Your opinion matters.