

# INTERNATIONAL STUDENT

## > CUSTOMER SERVICE FEEDBACK FORM

TAFE International Western Australia (TIWA) is committed to providing high quality services that meet our customers' needs.

To help us improve the quality of our services or to let us know what we are doing well, please complete this form and submit to TIWA Student Services or email to: [admissions.tiwa@dtwd.wa.gov.au](mailto:admissions.tiwa@dtwd.wa.gov.au)

## STUDENT DETAILS

Please print the your name as it appears in your passport. All fields requiring date/s to be filled in DD/MM/YY format unless specified.

File reference number: ..... Title (Mrs, Miss, Ms, Mr etc): ..... Date of birth: .....

Family name: ..... Given name(s): .....

Telephone: ..... Mobile: ..... Email: .....  
(applicants must provide their personal email address)

## SITUATION DETAILS

Please describe what happened: .....

## DECLARATION

Name of area/staff member involved (if known): .....

If you are making a complaint, please provide the date of the complaint occurrence: .....

Student signature: \_\_\_\_\_ Date: \_\_\_\_\_