Doncaster Carers Service
Carers Moving Forward

Service User Evaluation Form

We hope that all carers who contact us received an excellent service. It would helpful if you could spend a few minutes completing this form and let us to know what you thought of the service. This form is for monitoring purpose only and all information will be treated in the strictest confidence.

Please tick the appropriate box

Are you:	Male		Female	

What age range are you?

18-24		25-34		35-44		45-54		55-64		65-74		75+	

Are you happy with the service you received from us?

Very Happy		Happy		Satisfied		Not Happy	
If you would like to write any comments, please do							

If you needed information, were you happy with information you received?

Very Happy		Happy		Satisfied		Not Happy	
If you would like to write any comments, please do							

If you contacted us for support such as a listening ear, accompanying to a social event etc. Were you happy with the service you received?

Very Happy		Happy		Satisfied		Not Happy	
If you would like to write any comments, please do							

We expect our staff to be helpful, respectful and polite, were you happy with the way our staff communicated with you?

Very Happy		Happy		Satisfied		Not Happy	
If you would like to write any comments, please do							

If you needed support in the future would you use our Service again?

Definitely		Yes		Maybe		No	

Comments

Would you recommend us to a friend?

Definitely		Yes		Maybe		No	
Comments							

Please use this space, if you would like to comment on how you feel you have benefited from using Doncaster carers service

Please use this space if there are any ways you think we could improve the service?

If you would like the Service Coordinator to contact you ion confidence to discuss any comments you have made please print your full name and contact number below.

Name		**Contact number**	

Signature		**Date**	

Thank you for your time in completed this brief questionnaire

Please return form to:

Private & Confidential
Sue Hudspeth – Service Coordinator
Doncaster Carers Service
109 Thorne Road
Doncaster
DN2 5BE.