

LnL Post-Event Survey

This form allows clubs and other organizations to provide feedback regarding the quality of the sound, lighting, or projection services we provided for an event. This helps us determine how we can improve our services to the WPI community.

Provide Event Information

Please answer the following questions so that we know for which event we are being evaluated.

Event Name [Required]

Sponsoring Group [Required]

Date of Event [Required]

Location of Event [Required]

Please check which services were provided for your event. [Required]

- ☐ Sound
- ☐ Lighting
- ☐ Power
- ☐ Projection

Rate the Statements

Each statement can be rated from Strongly Agree to Strongly Disagree. Please rate each applicable one so that we can figure out how we can improve our services.

It was easy working with LnL to determine what they were going to provide for my event. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The crew was knowledgeable. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The crew was courteous. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The crew completed the setup by the specified time. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The quality of the sound setup was excellent (if applicable).

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The volume of the sound system was appropriate (if applicable).

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The quality of the lighting setup was excellent (if applicable).

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Overall, the performers were pleased with LnL's services. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Overall, I was pleased with LnL's services. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

I would use LnL's services in the future. [Required]

Valid input:

- Select only one choice.
- must select a value.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Answer Open-Ended Questions

How could LnL improve its services in the future? If you did not strongly agree with any of the statements on the previous page, this would be a great opportunity to explain why and what we could do about it! [Required]

Any last comments or suggestions?