Odor Complaint Tracking Form

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
1	11/25/2009	Millum Rd.	Bubbles in ditch, mercaptan odor	US Energy Biogas Plant personnel checked, found venting of gas from Columbia gas line and called Columbia's' 800 #	4 mph WSW
2	11/30/2009	Anonymous	Bad odor noted in evening	Checked following Day 8am, no mal odor noted in **Nansemond Pkwy** area	14 WEST
3	12/3/2009	Anonymous	Bad odor noted in evening	Checked following Day 8:30am, no mal odor noted in **Nansemond Pkwy** area	13 WSW
4	12/8/2009	Nansemond Pkwy.	Strong landfill odors. Also called on 2/12 & 2/22 saying he had received several complaints. Also called on 3/8.	Scott, Gordon & Mac went out to investigate and found multiple sources of odor.	11 ENE
5	12/10/2009	Regency Dr.	Smelled rotten egg odor, at other times hard to identify. Also called on 1/15 & 1/27.	Amy and Glenda went out to investigate. No odor at that time. Steady flow of water from woods across the street, visible on Google maps satellite view.	9 SW
	12/14/2009	US ENERGY BIOGAS PLANT HAS 1 GALLON MERCAPTAN SPILL			5 SSW
6	12/17/2009	ANONYMOUS	Bad odor noted in evening	Checked following Day 12pm, no mal odor noted in Nansemond Pkwy area	9 North
7	12/17/2009	Pine Tree Way	Bad odor	Scott, Gordon & Mac went out to investigate.	"
8	12/27/2009	Nansemond Pkwy.	Strong odor, mercaptan odor	Scott, Gordon & Mac went out to investigate initial complaint. 2/5/10 Glenda Dodson Visited resident to discuss the odor and odor source's) in the area. Called DEQ 12/29/09; 1/4, 2/1 2/8 & 3/2/10; 3/8/10.	4 WSW
9	1/11/2010	Pine Tree Way Cedar Lake Shores	Smoky odor with some ash observed. Also called 2/22.	Scott, Gordon & Mac went out to investigate.	6 SW
	1/14/2010	DEQ Odor Study	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works.	8:30 - 11:00 AM, J. Priest made a brief site visit to the Regional landfill, detected mild odor at Cell-IV and Cell VI working face. Mild landfill odor detected near back access road @ US 58 bypass overpass. Checked Portsmouth Blvd. to Nansemond Pkwy., Nansemond Pkwy. To Wilroy Rd. and adjacent neighborhoods; found no objectionable odors.	4 SW
10	1/19/2010	Prescott Ct. Woodlake North	Gas type smell	Scott, Gordon & Mac went out to investigate.	4 - 8 SW
11	1/19/2010	Prescott Ct.	awful odor last few nights; also called on 2/8.	Scott, Gordon & Mac went out to investigate.	"
12	1/19/2010	Cherry Blossom Dr.	Strong landfill smell	Scott, Gordon & Mac went out to investigate.	"
13	1/19/2010	Nansemond Pkwy.	Strong landfill odors	Scott, Gordon & Mac went out to investigate.	"
	1/21/2010	CIBA RELEASES ETHYL ACRYLATE			9-11 NE

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
	1/22/2010	DEQ Odor Study	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works.	11:00 AM -12:30 PM, J. Priest sniff test on Portsmouth Blvd. to Nansemond Pkwy., Nansemond Pkwy. To Wilroy Rd. and adjacent neighborhoods. Only mild landfill odor detected near back access road @ US 58 bypass overpass.	13 NNE
	1/22/2010	SPSA Odor study	Odor study	At 19:24 Amy Simons, Environmental Specialist, drove around the landfill and detected a slight odor near Cell IV on pond side. Leaving the landfill a slight odor was detected on 58 W BUS near the overpass. No odor other than coffee was detected on Portsmouth Blvd or Nansemond Pkwy (to Woodshire Way).	13 NNE
	1/23/2010	SPSA Odor study	Odor study	At 7:28 Amy Simons, Environmental Specialist, drove around the landfill and detected a strong odor near the working face. Leaving the landfill a slight odor was detected on 58 W BUS near the overpass. No odor other than coffee was detected on Portsmouth Blvd or Nansemond Pkwy (to Woodshire Way).	9 NNE
	1/23/2010	SPSA Odor study	Odor study	At 19:13 Mike Kelley, Environmental Specialist, drove around and these were his findings: Landfill- small odor by vault 6, working face odor	"
	1/24/2010	SPSA Odor study	Odor study	At 7:59 Mike Kelley, Environmental Specialist, drove around and these were his findings: Nansemond Pkwy- trash odor from Mullen to Prospect Dr., US 58- no odor, Landfill- odor at bottom of working face, appears to have exposed trash	10 SSE
	1/24/2010	SPSA Odor study	Odor study	Jeff Canterbury, Environmental Technician, drove around the landfill at night and detected a slight odor near the working face. No odor was detected on US 58 or Nansemond Pkwy.	"
	1/25/2010	SPSA Odor study	Odor study	Gordon Briggs, Environmental Supervisor, drove around the landfill in the morning and could not detect any odors at the landfill, on US 58, or on Nansemond Pkwy. He noted the wind was very strong during his inspection of the facility and surrounding areas.	18 SSW
14	2/2/2010	Hillside Ave Cedar Lake	She called DEQ (left voicemail). Dave Sellers called her back, and discussed odor characteristics she has observed in the Cedar Lake area.	Reported to the DEQ by resident	5 ENE
	2/3/2010	DEQ Odor Study	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works.	8:30 AM - 1:30 PM, J. Priest sniff test on Portsmouth Blvd. to Nansemond Pkwy., Nansemond Pkwy. to Wilroy Rd. and adjacent neighborhoods. Mild landfill odor detected @ US 58 & SPSA southern boundary. J. Priest met with BASF, US Energy & SPSA staff.	9 NORTH

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
	2/3/2010	DEQ Odor Study	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works.	830 PM - 10:30 PM, J. Priest sniff test on Beamons Mill Trail & C St., Nansemond Pkwy. & Progress Rd., north & south ends of Monticello View, Cherry Blossom Dr. and Red Oak Ln., the end of Regency Drive and Wilroy @ BASF. Objectionable landfill odor detected on Nansemond between US 58 bypass overpass & Progress Rd., at Nansemond & Cherry Blossom Dr. Mild odor at 58 bypass overpass, Nansemond & Progress, south end Monticello View.	"
	2/4/2010	DEQ Odor Study	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works.	5:30 - 6:30 PM, J. Priest sniff test on Beamons Mill Trail & C St., Nansemond Pkwy. & Progress Rd., north & south ends of Monticello View, Cherry Blossom Dr. and Red Oak Ln., the end of Regency Drive and Wilroy @ BASF. Only mild landfill odor detected near back access road @ US 58 bypass overpass.	8 NNE
15	2/4/2010	Cantor St. Woodlake	No problem before, but now there are strong odors almost every night	Reported to the DEQ by ciitizen.	"
16	2/4/2010	Rodset Ct.	Former Homeowners Assoc. president, available to help. Knows about CIBA issues in early 2000's. Called again on 2/15 @ 0945. Toured landfill with Mr. Whitehurst, smelled same odor.	Reported to the DEQ by ciitizen.	8 NNE
17	'	Raven St. Nansemond Crossing since '95	Stinky odor at 5:15 Thurs. evening	Reported to the DEQ by ciitizen.	"
18	"		Va Beach resident with chinese drywall in house. Says H2S odor in drywall is the same as the odor at US58 bypass and Nansemond Pkwy.	Reported to the DEQ by ciitizen.	8 NNE
19	"	Nansemond Pkwy (business)	heavy frequent H2S odor.	Reported to the DEQ by ciitizen.	"
20	"	Cherry Blossom Dr. Cedar Lake Shores	Wants to know how much H2S is safe to breathe, and can we monitor H2S levels around landfill? Also called on 2/9: She says odor is bad, and wants to know if we could monitor the levels of H2S, or in some way determine if the exposure levels are likely harmful to the residents. She plans to attend the Nansemond HS meeting.	Reported to the DEQ by ciitizen.	"
21	2/4/2010	Holbrook Arch Pres., Homeowners Association	Wants to help.	Reported to the DEQ by ciitizen.	8 NNE
22	2/5/2010	Bruce St.	Bad odors Thurs 2/4/10 PM, glad we are looking for causes. 20-yr resident, bad odors since October, 2009.	Reported to the DEQ by ciitizen.	11 ENE

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
23	"	Holbrook Arch	Real estate agent, got a flyer in the mailbox, just wants odor problem fixed so homes can sell in this area.	Reported to the DEQ by ciitizen.	"
24	2/8/2010	Old Mill Creek area	Odor always evident between landfill entrance and Nansemond Pkwy.	Reported to the DEQ by ciitizen.	6 NNE
25	"	Hillside Ave.	House is across Cedar Lake from Sarah Lee	Reported to the DEQ by ciitizen.	"
26	2/8/2010		Odor complaint	Reported to the DEQ by ciitizen.	"
27	"	Cherry Blossom Dr.	Got flyer to call concerning odor - very bad.	Reported to the DEQ by ciitizen.	6 NNW
28	"	No Address Given	Works in Suffolk, drives US-58 daily from Churchland, notices strong odor. Said Allied Colliods odor was strong 15 years ago.	Reported to the DEQ by ciitizen.	"
29	2/8/2010	No Address Given	Received a flyer advising them to call DEQ regarding odor. She notices strong odor 1- 2 times a week, usually in the morning (sulfur-like odor).	Reported to the DEQ by ciitizen.	"
30	2/9/2010	Hillside Ave,	Odor bad Monday night, 2/8/10. Also called 3/8/10.	Reported to the DEQ by ciitizen.	4 EAST
31	2/9/2010	Timberlake Dr.	Strong odor the evening of Monday 2/8 from 8 to 11 pm. Also called on 3/8/10.	Reported to the DEQ by ciitizen.	4 EAST
32	2/9/2010	Woodlake	Odor bad Monday night, 2/8/10. Called again Sunday 2/14, at 7am regarding odor.	Reported to the DEQ by ciitizen.	"
33	2/9/2010	lives off Godwin Blvd. Vice Pres., Applewood Farms Homeowners Assoc.	Odor is a big problem for her, and for her residents. Also called on 3/2/10.	Reported to the DEQ by ciitizen.	"
34	2/9/2010	Hillside Ave. Woodlake	Odor	Reported to the DEQ by ciitizen.	4 EAST
35	2/9/2010	Woodlake Terrace	Wants to help.	Reported to the DEQ by ciitizen.	"

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
36	2/9/2010	Holbrook Arch Woodlake North	Odor in house and in the HVAC system. She has small children in the house. She has headaches, and is concerned.	Reported to the DEQ by ciitizen.	"
37	2/9/2010	Woodlake Subdivision	She notices odor from Ciba, Sara Lee, and SPSA depending on the wind direction. All are objectionable. Called again on 2/22:Called her at 9:15, she described the odor as hydrogen sulfide, which affected her home on Sat. and Sun. night; could smell it this morning at Wilroy and Progress. Reported to DEQ. Also reported smelling odor at DMV on Holladay St..	Reported to the DEQ by ciitizen.	4 EAST
38	2/9/2010	Dorset Way	Thinks rotten egg smell is from Ciba plant. Says BASF Portsmouth polyacrylate plant (now torn down) had same rotten egg, H2S-type, smell, different from Ciba's usual plastic-type chemical smells. Over weekend, also evident on US-58, east and west of the landfill turnoff (5pm Saturday, and 7am Sunday). I have lived here 5 yrs; don't remember smelling such an odor on US58	Reported to the DEQ by ciitizen.	"
39	2/11/2010	No Address Given	Talked about H2S thresholds and health effects generally.	Reported to the DEQ by ciitizen.	13 WNW
40	2/11/2010	Equinox	She noticed strong odor while driving in her neighborhood. Dave visited her house, and left his card.	Reported to the DEQ by ciitizen.	13 WNW
	2/12/2010	DEQ Odor Survey	Focused Compliance inspection in response to complaints from Suffolk citizens adjacent to landfill and Suffolk Public Works	7:00 - 9:30 PM, J. Priest sniff test on Millum Rd., Nansemond Pkwy., north & south ends of Monticello View, Cherry Blossom Dr. ans Red Oak Ln., Nansemond & Wilroy, Wilroy @ BASF. Objectionable odor on US 58 Bypass overpass, at Nansemond and Millum	3 SOUTH
41	2/12/2010	Holbrook Arch	Discussed the issues withDave Sellers. He said any reductions in odor would be helpful.	Reported to the DEQ by ciitizen.	5 NNE
42	2/13/2010	Ryan Arch	Left msg on Dave's phone regarding odor. Called him back and left him a msg.	Reported to the DEQ by ciitizen.	9 WEST
43	2/14/2010	Cherry Blossom Dr.	Called at 9pm. Says the odor makes her sick.	Reported to the DEQ by ciitizen.	7 WEST
44	2/15/2010	Cherry Blossom Dr.	Dave called her back, and left her a message to call .	Reported to the DEQ by ciitizen.	11 SW

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
45	2/16/2010	No Address Given	Left msg on Dave Sellers phone regarding odor.	Reported to the DEQ by ciitizen.	10 WEST
46	2/17/2010	Holbrook Arch	Odor has been strong and frequent in his neighborhood recently, with strong odor for a year on Nansemond between Progress Rd and US 58 bypass overpass.	Reported to the DEQ by ciitizen.	7 WNW
47	2/17/2010	Jones St. Riverview	Notices strong odor often when driving on US 58, and lately even as far away as her house in Riverview.	Reported to the DEQ by ciitizen.	7 WNW
48	2/20/2010	lives near Nansemond and US-58 bypass	Talked to Dave Sellers at 2/18 meeting. He says the odor is very strong at times.	Reported to the DEQ by ciitizen.	Sat. - 4 NW Sun. - 3 SSW
49	2/20/2010	Mill Pond Ct.	Contacted PREP line. Also called PREP on 3/8/10, PREP# 2973 assigned. Dave talked to Carolyn Tomkins Tues. morning.	Reported to the DEQ by ciitizen.	Sat. - 4 NW Sun. - 3 SSW
50	2/21/2010	Wilroy Rd.	Seven years in house, lots of allergies, etc.	Reported to the DEQ by ciitizen.	0-5 ESE CALM
51	2/21/2010	Mill Wood Way, Old Mill Creek	Odor	Reported to the DEQ by ciitizen.	"
52	2/22/2010	Mill Wood Way Olde Mill Creek	Emailed complaint about odor.	Reported to the DEQ by ciitizen.	4 SE
53	2/22/2010	CIBA Corp.	CIBA Employee received a complaint (no name given) about odor at Wilroy & Progress Roads. Some wind was detected and wind was from the east.	Reported to the DEQ by CIBA.	"
	2/23/2010	DEQ Odor Survey	DEQ conducted odor survey	-----	0-5 ESE CALM
54	2/23/2010	Woodlake Terrace Cedar Lake	Met and talked to DEQ during the odor survey. Works at HRSD.	Reported to the DEQ by ciitizen.	"
55	2/24/2010	Mill Wood Way Old Mill Creek	Housing assoc. board member, wants copy of any odor control plan documents.	Reported to the DEQ by ciitizen.	0-8 NORTH
56	3/1/2010	Regency Drive	Complained odor on Sat. night affected daughters 16th birthday party. Called again on 3/8/10.	Reported to the DEQ by ciitizen, #2889.	Sat. - 7 WEST
57	3/1/2010	Nansemond Parkway	Complains of overwhelming odor Sat. and Sun. night.	Glenda Dodson talked to Mrs. Johnson (Mon.) about measures we have taken to reduce odor, weather issues & change in landfill status.	Sat. - 7 WEST
58	3/4/2010	Sterling Ct. Woodlake (by Cedar Lake)	She was satisfied with the information Dave Sellers gave her about causes of the odors, and fixes that are in work to reduce the odors. She will relay info on odor events as she observes them; Dave will log them, and she will pass the info he gives her to her neighbors. Also called on 3/1 & 3/8/10.	Reported to the DEQ by ciitizen. Also called on 3/8,	8 NW

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
59	3/8/2010	Nansemond Parkway; Woodlake Area	All called DEQ on 3/7/10 reporting moderate odjectionable odor. Not as strong as odor on 2/27/10.	Reported to the DEQ by ciitizens.	Sat. - 4 NW Sun. - 4 NW Mon. - 6 NNW
60	3/8/2010	Nansemond Parkway	Strong odor Sunday night, he couldn't sleep. Longtime area resident.	Environmental Coordinator reported to DEQ 3/9/10.	Sun. - 4 NW
61	3/8/2010	Hillside Ave. Woodlake	strong odors Sunday night. Dave Sellers called her Tuesday and discussed.	Reported to the DEQ by ciitizen.	Sun. - 4 NW
62	"	Rockland Terrace Woodlake	Moderate objectional odor present in his neighborhood last night.	Reported to the DEQ by ciitizen.	"
63	"	Lenox Ct.	Called PREP line Sunday night to report that odor was very strong; no Prep# assigned. Dave talked to Mrs.Higgins Mon. night and discussed odor issues and SPSA's plans to resolve odor issue.	Reported to the DEQ by ciitizen.	"
64	"	Woodlake Terrace Woodlake	Called PREP to report strong odor 10 PM Sun. night & 8 PM Mon. night. PREP# 2972 assigned. Dave talked to Him Mon. night and discussed odor issues and plans to resolve odor issue.	Reported to the DEQ by ciitizen.	"
65	3/8/2010	Hillside Ave.	called Wednesday morning to say odor was strong Sunday and Monday nights.	Reported to the DEQ by ciitizen.	Sun. - 4 NW Mon. - 6 NNW
	3/12/2010	Established ODOR HOTLINE 417-5251			
66	3/12/2010	Nansemond Pkwy	Gas Odor	Reported to DEQ by SPSA.	4 E
67	3/13/2010	Cedar Lake	Gas Odor	Reported to DEQ by SPSA.	"
68	3/13/2010	Regency Dr.	Strange Odor	Reported to DEQ by SPSA.	6 SSW
69	3/13/2010	Red Oak Ln.	Rotten garbage	Reported to DEQ by SPSA.	"
70	3/13/2010	Woodland	"	Reported to DEQ by SPSA.	"
71	3/13/2010	Hickory Wood	"	Reported to DEQ by SPSA.	"
72	3/14/2010	Cherry Blossom Dr	Strange Odor	Reported to DEQ by SPSA.	5 WSW
73	3/14/2010	Nansemond Pkwy.	Strange Odor	Reported to DEQ by SPSA.	5 WSW
74	3/15/2010	No address given	Chemical Odor on 58	Reported to DEQ by SPSA.	10 NORTH

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
	3/15/2010	SPSA Odor Study	SPSA Odor Study	Rotten egg odor on US 58 before state scales, no odor on Nansemond Pkwy or at Landfill.	"
75	3/16/2010	No address given	Called SWAN Alert to report odor on Rt. 58 near dump: odor is very strong.	Reported to the DEQ by ciitizen.	Calm, from North during day
76	3/16/2010	Nansemond Pkwy.	Smelled trash in the evening; eyes burning	Monitor reported no trash smell but did smell decaying organic, musty smell. Reported to DEQ by SPSA	"
77	"	Raven St.	Affecting grandchildren; odor on 10th, 11th & 12th	Monitor reported no trash smell at residence. Reported to DEQ by SPSA	"
78		Cherry Blossom Dr.	Odor outside her house@ 12:34 AM.	Monitor reported no odor on Cherry Blossom @ 1 AM; musty decaying organic smell on Nansemond Pkwy. Reported to DEQ by SPSA.	"
79	"	Holbrook Ave.	Odor around house.	Monitor reported no odor. Reported to DEQ by SPSA.	"
80	"	Cherry Blossom Dr.	Foul odor in house. Also called on 2/4.	Monitor reported no odor on Nansemond Pkwy. Reported to DEQ by SPSA.	"
81	3/16/2010	Cherry Blossom Dr.	Complained odor woke her up; Also called on 3/12.	Monitor found coffee odor, no landfill odor. Reported to DEQ by SPSA.	"
82	3/17/2010	Nansemond Pkwy.	Complained of odor. See study below.	See study below. Reported to DEQ by SPSA.	SSE to Calm
83	"	Cherry Blossom Dr.	Complained of odor. See study below.	See study below. Reported to DEQ by SPSA.	"
84	"	Raven St.	Complained of odor. See study below.	See study below. Reported to DEQ by SPSA.	"
	3/17/2010	SPSA Odor study	Monitored in response to 3/17 complaints.	Monitor checked from 8:10-10 AM, reported following: **Millum to Progress Rd**. - strong sewage odor on Progress Rd at Pump Station 14; sewage on the ground; smoke/vapor from stack at back of station. **Progress to Cherry Blossom** - strong burning plastic odor, unknown source. **On Cherry Blossom** - Coffee odor, brown smoke plume drifting north from Mossimo Zannetti (on Progress Rd.), visible for over a mile. O**n Wilroy Rd**. - strong glue chemical odor in front of plant drifting over to Holbrook, white smoke from 2 stacks; caused eyes and nose to burn. **On Suburban Pkwy**. - smoke in rear of property @ Suffolk Recycling (277 Suburban) causing burning eyes, dry throat & cough. Very little odor at any location by 10 AM.	"
85	3/18/2010	Raven St.	She reported smelling rotten egg odor.	Monitor reported smelling no odor at address but did smell sewage odor at overpass and north to **Progress Rd**.; No landfill odor. SPSA monitor and SCS consultant went out to check and smelled nothing at the residence. Reported to DEQ.	3 NE
86	"	Nansemond Pkwy.	Called about 5:30 PM to complain of odor.	SPSA Monitor & SCS went out to check and found no odor. Reported to DEQ.	"
87	"	Golden Maple Dr.	Homeowner called about 7:30 PM and complained of a sick smell, similar to dead animals.	SPSA Monitor & SCS went out to check and found no odor. Reported to DEQ.	"
88	"	Nansemond Pkwy.	Called ~ 9:46 PM complained of odor similar to boiled rotten eggs.	SPSA Monitor & SCS went out to check and found strong sulfur-like odor inside and outside home. SPSA reported to DEQ.	"

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
89	"	Nansemond Pkwy.	Called ~ 10:10 PM and complained about very bad odor.	SPSA Monitor & SCS went out to check and found strong sulfur-like odor inside and outside home.	"
90	"	Hillside Ave	Called ~ 10:19 PM and complained about sulfur odor.	SPSA Monitor & SCS went out to check and found no odor. Reported to DEQ.	"
91	"	Nansemond Pkwy	Called ~ 10:30 PM and complained about an odor.	SPSA Monitor & SCS went out to check and did find odor in residence and SCS found odor outside. SPSA reported to DEQ.	3 NE
92	3/19/2010	Cherry Blossom Dr.	Resident called around 4:30 AM complaining of a chemical smell.	SPSA Monitor & SCS went out to check and found no landfill odor.	4 NNE
93	3/19/2010	Cherry Blossom Dr.	Homeowner called about 5 AM and complained of a nasty smell.	SPSA Monitor & SCS went out to check and found no landfill odor. SPSA Reported to DEQ.	"
94	"	Holbrook Arch	bad odor @ 4 AM	SPSA Monitor detected no odor this location.	"
95	"	Cherry Blossom Dr.	Bad Odor @ 7:30 AM	SPSA Monitor detected no odor this location.	"
96	"	Raven St	Bad odor around 8:21 PM	"	"
97	"	Prescott Cr. Woodlake North	Bad odor	"	"
98	"	Nansemond Pkwy.	Bad odor around 9:@& PM	"	"
99		Dunrun Dr.	Smelled odor aorund 11:40 PM	"	4 NNE
100	3/20/2010	Regency Dr.	Sick smell about 12:14 AM	"	8 SSW
101	"	Red Oak Lane	Smelled bad odor about 1:30 AM	'	"
102		Raven St.	Bad odor	"	"
103	3/20/2010	Holbrook Arch	Complained of rotten egg odor around 7:40 AM	SPSA monitor did not smell anything in the area.	"
104	"	Cherry Blossom Dr.	Abour 7:52 AM; said he smelled gas with a very bad odor in the house.	SPSA monitor did smell gas in the area.	8 SSW
105	"	Prescott Ct.		SPSA monitor did not smell anything at the property.	"
106	"	Cherry Blossom Dr.	Complained of rotten egg smell and chemicals odor about 7:06 AM.	Monitor did smell gas in the area and while driving on Nansemond Pkwy.	"
107	"	Nansemond Pk	7:40 PM, complained of smelling gas.	SPSA monitor did detect very strong methane gas smell in the area.	"
108	"	Holbrook Arch	Complained of rotten egg smell around 8:10 PM	SPSA monitor did not smell anything in the area.	"
109	3/21/2010	Red Oak Ln.	Complained of rotten egg smell around 9:10 PM	SPSA monitor did not smell odor at residents home. Monitor did find mild trash odor on Nansemond Pkwy.	light SE
110	3/22/2010	Red Oak Ln.	Complained of rotten egg odor at about 8:40 PM.	SPSA monitor smelled light garbage odor at around 9:17 PM. Light odor on **Nansemond Pkwy** overpass around 10:40. No odor on **Nansemond Pkwy** at 11:30 PM.	11 South
	3/23/2010	SPSA Odor Study	SPSA Odor Study	1:00 - 2:00 PM Glue/ Plastic odor on Wilroy Rd., sewage smell on Wilroy and Progress Rd.	10 WSW
111	3/24/2010	Nansemond Pkwy.	Resident complained of gas odor at home at about 8:30 PM.	SPSA Monitor & SCS went out to check and found no odor.Jerome meter registered .002 ppm hydrogen sulfide (H2S). Began canister sampling @ 9:05, concluded @10:30 PM. Reported to DEQ.	6 West; westerly winds all day, calm @ night
112	"	Nansemond Pkwy.	Complained of odor at about 9:05 PM.	SPSA Monitor & SCS went out to check odor. Checked front and back of house. Jerome Meter read .002 ppm H2S. No canister sampling performed. Denied further access to property. Reported to DEQ.	"

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
113	3/25/2010	Prescott Ct.	Called at 4:55 AM to complain of odor.	Spsa Monitor on site at 5:30 AM and found no odor on Prescott nor US 58.	14 SSW
114	"	Nansemond Pkwy.	Also called at 4:55 AM to complain of odor.	Spsa Monitor on site at 5:20 AM and found no odor on Prescott nor US 58.	"
115	"	Cherry Blossom Dr.	Resident complained of a "trash can" smell @ 4:12 AM.	SPSA monitor detected no odor outside residence. **Progress & Wilroy** - burnt plastic smell and noted a dead deer carcass; **Nansemond PKwy**. - musty odor 30 yds. South of Pump #3; Suffolk Recycling, 277 Nansemond, musty odor & oil burning smell; **1/4 mile east of landfill** - swamp odor; West side working face of the landfill smells like garbage.	"
116	3/27/2010	Raven St	Resident smelled gas at about 10 PM. The odor is stronger after it rains and can be detected as late as 3 AM. Often gives burning feeling in throat and nose or throat feels raw.	Monitor arrived at house at 10:30 PM and did detect a faint gas smell; brief, faint gas smell near US 58 underpass.	13 ENE
117	"	Nansemond Pkwy.	Could smell an odor on the way to work @ 5:05 AM. Could not say what kind of odor but it was coming from near 58 underpass area.	SPSA Monitor checked US 58 underpass area on Nansemond and did not smell anything at that time.	"
118	3/29/2010	Mill Pond Ct.	From 6 to 7 AM this morning was strong for 30 minutes or an hour	Reported to DEQ by Citizen.	13 NE
	3/29/2010	SPSA Odor Study	SPSA Odor Study	Odor observed during survey trip on Nansemond Parkway @ 8:24 PM; musty odor from US 58 overpass to Millum Rd.	"
119	3/31/2010	Holbrook Arch	Complained of odor @ 10:15 PM.		6 NNW
120	"	Woodlake Subdivision	Complained of landfill gas odor @ 10:17 PM.	Monitor reported very strong chemical osor and burning smell around the home and in the air.	"
121	"	Prescott Ct.	Complained of odor @ 10:49 PM.	SPSA Monitor noted a chemical odor in the air.	"
125	4/1/2010	Cherry Blossom Dr.	Complained of odor @ 6:50 AM.	SPSA Monitor noted very strong burning odor at the home and on other streets.	5 ESE
126	4/2/2010	Wilroy Rd.	Smelled like trash one hour before calling @ 9:06 PM; walked outside while calling and could not smell trash anymore. Husband smell trash earlier that afternoon.	SPSA Monitor did not do site visit; called in one hour after odor detected. Caller advised to call as soon as trash smell detected.	7 SSE
127	"	Corner of Wilroy and Progress Rd.	Landfill gas odor strong at the intersection. Based on information from a friend caller said she rode by intersection and smelled landfill gases.	Per SPSA Monitor, slight, brief odor @ 11:07 on corner of Wilroy and Progress (0.000 reading). Wilroy & Progress @ RR tracks (0.00). No odor detected at BASF.	"
128	"	Woodlake Subdivision	Strong landfill odor around and in the house at about 12:22 AM.	SPSA Monitor smelled moderate landfill odor at **Nansemond and Woodland Terrace**- meter reading 0.007. No odor detected in 1oo block Rockland, meter reading 0.000.	"
129	"	Woodlake Subdivision	Smells very bad inside house, odor started about 2:30 AM.	Monitor found meter reading 0.005 ppm in front of house but smelled no odor. **Dorset and Rocklake** reading 0.004 but no odor detected. **Nansemond & Monticello View** - slight odor detected, reading of 0.0018. **Progress & Nansemond** - moderate odor detected from there to US 58 overpass meter reading 0.003 ppm. Possible low tide odor from creek near BASF.	"
130	4/3/2010	Woodlake Subdivision	Strong sulfur and rotten egg odor around 7:15 - 7:30 PM.	SPSA Monitor checked residence for Hydrgen Sulfide meter reading 0.000; smelled no odor. Checked **Canton, Rockland Terrace** and **Woodlake Drive**	9 SOUTH

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
131	4/4/2010	Raven St.	Smelled bad odor at about 8:35 PM.	Monitor said odor was gone when he arrived @ 9:10 PM; meter reading of 0.004 in front of house, 0.010 in back yard. Drove down **Golden Maple Drive**, no odor detected. **Cherry Blossom Dr**., no odor; **Monticello View**, no odor detected.	7ESE
132	4/6/2010	Cherry Blossom Dr.	Resident smelled sulfur and rotten eggs; inside of house smells bad. Called at 9:55 PM.	Monitor did not smell anything at house; meter reading of 0.002 on Cherry Blosson Dr.	11 SSW
133	4/11/2010	Wood Lake Terrace	Lady complained of odor; 1:13 AM	No odor detected. Also check **Hillside Ave., Nansemond Parkway, and Cherry Blossom Drive.** Meter reading 0.000.	4-13 mph SW
134	4/11/2010	Cherry Blossom Drive	Gentleman complained of smelling gas.; 7:10 PM	Slight gas odor detected. Drove around Landfill to side of vault # 6, meter reading 0.014.	4-13 mph SW
135	4/11/2010	Cherry Blossom Dr.	Resident complained of landfill gas smell when she opened her windows; 8:58 PM	Small amount of methane gas, meter reading 0.002	4-13 mph SW
136	4/11/2010	Regency Drive	Gentleman complained of smelling gas; 9:00 PM	No odor detected. Also checked **Equinox Landing**. Meter reading 0.000.	4-13 mph SW
137	4/12/2010	Cherry Blossom Drive	Lady complained of faint landfill gas odor; 12:10 AM. Just got back into town	No odor detected. Meter reading 0.000	4 mph NNE
138	4/12/2010	Raven Street	Resident complained of smelling landfill, hydrgogen sulfide and swamp gas; 8:33 PM. Smell was present since 6:30 PM.	Meter reading was 0.011 at 8:57 PM. Responder checked **Nansemond Parkway, Raven Street, Monticello and Pine Tree Way** and also went through the Industrial Park. Responder observed as slight landfill odor around **Raven Street**, but mostly coffee odor. No other odor observed. Meter reading was 0.000 on **Pine Tree Way** and at the landfill at 9:15 PM.	1 mph NNW
139	4/13/2010	Not provided	Caller complained of landfill gas smell around Progress off of Wilroy Road; 9:21 AM. Would not give name. Trying to sell a home in the area.	High tide. Meeter reading was 0.002 ppm at Wilroy and Progress. Responder observed no smell. Coffee smell observed on **Wilroy & Nanesmond** @ 9:40 AM. No smell observed at Nanesmond and Progress @ 10:00 AM, meter reading was 0.002 ppm.	0 mph SSE
140	4/14/2010	Raven Street	Resident complained of smelling swamp and rotten eggs; 10:00 PM.	Responder observed no smell. Meter reading was 0.002 ppm. Raven and Falcon also checked.	1 mph NW
141	4/15/2010	Maple Leaf Crescent Cedar Lake Shores	Smelled a very strong landfill odoron Nansemond Pkwy. Between US 58 and Progress Rd. at 7:30 PM.	Reported to DEQ by Citizen.	
142	4/15/2010	Nansemond Parkway	Resident complained of rotten egg smell; 5:36 AM.	Responder observed no smell. Meter reading was 0.002 ppm.	5 mph W
143	4/15/2010	Cherry Blossom Drive	Resident called @ 8:40 pm and said "it smelled funky." Instructed responder not to knock on door but to leave a door hanger instead.	Responder arrived 9:07 pm, observed no smell and no wind. Meter reading was 0.000 ppm. Also checked **Monticello View, Cedar Lake, Progress, Wilroy Road, Falcon Street, Raven Court** and the landfill and observed no smell.	1 mph SE
144	4/18/2010	Mill Pond Ct.	Called DEQ to report odor; rated it level 2 on scale of 1- 5. He said it was the first time in a while that he has smelled the landfill odor.	Reported to DEQ by citizen.	
145	4/19/2010	Nansemond Drive	Called for the resident to report a fowl odor; not sure what it was but it smelled sour; 11:01 PM.	SPSA Monitor did not smell anything at the residence; meter reading was 0.001 ppm. **Monticello View, Raven St.** and **Cherry Blossom Dr**. were checked, no odor detected.	7 NORTH
146	4/20/2010	Pine Tree Way	Resident called DEQ to report odor in neighborhood, level 2 on a scale of 1 - 5 from 4 - 6 AM.	Reported to DEQ by citizen.	10 SSW

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
147	4/22/2010	Holbrook Arch	Resident called @ 9:43 PM saying they smelled methane.	SPSA Monitor recorded meter reading of 0.000 ppm at the residence but did smell a slight landfill odor. He checked Cherry Blossom Drive, Cedar Lake Drive, Regency Drive and Woodshire Way.	13 NNE
148	4/22/2010	Regency Drive	Resident called at 10:02 PM and said he smelled the landfill. He said he smelled it for 3 days and decided to call last night.	Monitor recorded a meter reading of 0.000 ppm but did smell a slight landfill odor. He was already in the neighborhood. There was no wind blowing. He checked Cherry Blossom Drive, Cedar Lake Drive, Regency Drive and Woodshire Way.	"
149	4/22/2010	Woodlake Subdivision	Resident reported moderate-to-strong landfill odor in the neighborhood at 11 pm.	Reported to DEQ by Citizen.	
150	4/22/2010	Woodlake Subdivision	Resident said she smelled landfill gas @11:26 PM. Wanted to be called back when Monitor was on her street.	Monitor recorded a meter reading of 0.007 ppm on Rockland Terrace and detected a slight landfill odor. He checked Rockland Terrace and entire Woodlake, Regency, and Woodshire areas or neighborhoods.	"
151	4/26/2010	No Address Given	Anonymous call to DEQ at 8:10 PM. Reported noticing moderate to strong landfill odor while driving on Nansemond Pkwy. adjacent to the landfill at 8:00 PM.	Reported to DEQ by Citizen.	9 WSW
152	4/30/2010	Cherry Blossom Drive	Complaint of "stink" from resident	Staff recorded reading of .000 - .001 ppm at address, staff did not smell anything, response time was 10 minutes	7 SW
153	4/30/10 - 5/19	No Complaints received during this period			
154	5/20/2010	Nansemond Pkwy	Caller complained of landfill gas smell on Nansemond	Caller did not leave name or exact address, in process of pumping down leachate force main for valve replacement. Possible odor coming from sewage running back from City sanitary sewer system. Pumping was ongoing all night.	1-6 NNW
155	5/27/2010	Cherry Blossom Dr.	~12:20am, Caller complained of gas smell	Staff did not smell anything, meter reading .002ppm	6-12 NNE
156	5/27/2010	Caller did not give addresss	~1am, Caller complained of gas smell	Staff did not smell anything, meter reading .002ppm	"
	5/27/2010	Odor Study: 1. Nansemond @ Wright, 2. Nansemond @ Falcon, 3. Nansemond @ Progress, 4. Cherry Blossom, 5. Nansemond @ Regency, 6. Rockbrook @ Prescott Ct., 7. Wilroy @ BASF Plant	Odor Study	Odor Study	2-15 N
157	5/28/2010 - 6/17/2010	No Complaints received during this period	n/a	n/a	n/a
158	6/18/2010	Complaint received by Suffolk City Council on 6/15 SPSA received complaint on 6/18	Caller complained of garbage odor	SPSA staff contacted complainant and explained that we had not been receiving petruciable waste for several weeks. Caller stated they did not realize that and ended call.	
159	6/19/2010 - 7/6/2010	No Complaints received during this period	n/a	n/a	n/a
160	7/7/2010 - 7/26/2010	Woodlake Subdivision	Caller complained of landfill gas smell	Caller did not leave name or address	4 WSW
161	7/27/2010	Wilroy Road	Caller complained of a trash odor	2119 Wilroy Road, caller did not leave name, left message on voice mail, 2 SPSA Environmental Specialists responded and described the odor as a tidal marsh odor. There is a tidal area in close proximity of the complaint. Low tide was noted at 6:12am in Suffolk on the Nansemond River, response was at ~8:15am.	n/a

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
162	7/28/2010 - 8/31/2010	No Complaints received during this period	n/a	n/a	n/a
163	9/1/2010	Wilroy Road	Caller complained of bad odor	SPSA Environmental Specialist responded at 7:45 am and noted a strong LF odor in the Nansemond Pkwy area, however, only a coffee odor was noted on Wilroy. The Specialist did note an ebbing tidal event with the low tide to be at 10am. Odor on Nansemond Pkwy is attributed to the installation of the gas collection system in Cell VI.	1-9 SSE
164	9/2/2010 - 9/13/2010	No Complaints received during this period	n/a	n/a	n/a
165	9/14/2010	Pine Tree Lane	Caller complained of landfill odor in morning and late in afternoon	Spoke with caller and explained that a gas system was being installed in the active cell to be complete by 10/1	3-9 NW
166	9/15/2010 - 10/15/10	No Complaints received during this period	n/a	n/a	n/a
167	10/16/2010	None left on voice mail	Caller complained of smell from landfill	n/a	7-23 WNW
168	10/16/2010	Regency Dr.	Caller complained of gas odor	Site visit to Regency Dr. no odor detected at the time of the visit	"
169	10/17/2010 - 10/22/2010	No Complaints received during this period	n/a	n/a	n/a
170	10/23/2010	Pine Tree Way	Caller complained of odor	n/a	2 SSW
171	11/3/2010	Nansemond Pkwy	Caller complained of landfill gas	Site visit down Nansemond conducted, no odor noted 11/4 at 6:30am	2-9 NNE
172	11/12/2010	Nansemond Pkwy	Caller complained of landfill gas and possible fragrant smell from odor neutralizer call to DEQ from resident on Tuesday 11/9 received at SPSA via email Friday 11/12	Reported to DEQ by citizen. Site visit down Nansemond conducted, no odor noted 11/12 at 3:30pm	Tues. 11/9 3-12 NNW
173	11/20/2010	Nansemond Pkwy	Caller complained of bad odor	Site visit down Nansemond conducted, no odor noted 11/23 at 7:30am	Sat. 11/20 5-15 SW
174	11/202010	Nansemond Pkwy and US 58	Caller complained of bad odor	Site visit down Nansemond conducted, no odor noted 11/23 at 7:30am	Sat. 11/20 5-15 SW
175	11/27/2010	Ryan Arch	Received via email on 11/29 through Solutrix	Site visit down Nansemond conducted, no odor noted 11/29 at 8:30am	Sat. 11/27 8-12 WNW
176	11/30/2010	Woodlake Subdivision	Received on Odor line 11/30 and reported to DEQ	Responded to Nansemond Pkwy and surrounding Neighborhoods at 2pm. Only smell of coffee was noted by SPSA specialists.	4-17 SE
177	12/8/2010	Hickorywood Dr.	Received from DEQ 12/9	Caller complained of landfill odor, site visit was conducted upon receipt from DEQ on 12/9 at 3:30 pm.	4-8 W
178	12/16/2010	Woodlake Subdivision	Received via email, resident complained of landfill odor	Site visit conducted, no odor noted in the area	3-7 SSW
179	12/17/2010	Woodlake Subdivision	Received via email, resident complained of landfill odor	Site visit conducted 12/20 6:30am, no odor noted in the area	2-8 NNW
180	12/17/2010	Gates County Resident, passer by	Caller complained of landfill odor passing by the landfill in the evenings	No specific day was referenced during the call	NA
181	12/29/2010	Nansemond Pkwy.	Caller complained of landfill odor during the evening of 12/28	N/A	9-15 W
182	12/30/2010 - 2/3/2011	No Complaints received during this period	n/a	n/a	n/a
183	2/4/2011	Nansemond and Progress Roads	Caller complained of odor	n/a	1-7 ESE
	2/5/2011 - 11/1/2012	No Complaints received during this period	n/a	n/a	n/a

No.	Date	Contact information	Complaint	Comments	Wind Direction (From)
	Received 4.8 inches of rainfall from Hurricane Sandy between 10/26 and 10/30				
1	11/2/2012	2000 Block Nansemond Pkwy	Caller complained of odor at 6:30am	Caller reported to scalehouse	5-10 SW