

Request (Please Tick the Appropriate Box)

1. **New Cheque Book Request** Number of Cheque Leaves required:

2. **Statement of Account / Duplicate Statement**
Statement required from date to

3. **Consolidated Statement of Account** (Applicable for all your accounts)

4. **Pass Book** (please issue)

5. **Change Mode of Operation (Individual accounts only) for Account No.**
to Self Jointly Either or Survivor Former or Survivor Guardian

6. **Senior Citizen Updation: Date of Birth**

7. **Account Activation** (Activation of Dormant Account)
Reason for not operating account
(Attach ISA for Dormant Account and where KYC is incomplete)

8. **ISA Updation** Proof Submitted:

9. **Reversal of Charges** Date of Debit: Amount of Debit ₹:
I undertake to henceforth keep an Average Quarterly Balance of ₹ to honour cheques issued by me

10. **Account Related Queries:** Cheque Book not received Debit Card not received
 Debit Card PIN number not received Fixed Deposit Receipt (FDR) not received

11. **New Debit card** **Rupay** Short Name:
 Visa

New International Debit Card Short Name:

New ATM card **Rupay** Short Name:
 Visa

Debit Card hotlisting Debit Card Number:

Reissue of Card Reason

Issue of Duplicate Pin of Debit / ATM Card

12. **Internet Banking:** Pin not received User ID not enabled Duplicate Password issue

13. **Other Requests** Specify

Limit of cheque book issuance would be as per the product feature

Signature

Attach DOB Proof

Signature

Debit / ATM & Rupay / Visa card will be issued as per product feature

Maximum 19 characters. The name would appear on the Card.

Signature

Terms & conditions: I agree to discontinue the physical statements being sent to me. I understand that the email statements are for my convenience. DCB Bank Limited (the "Bank") shall not be liable or responsible for any breach of secrecy because the statements are being sent to the above email ID. I shall verify the authenticity of the emails I receive. I shall not hold the Bank responsible for any statement received from fraudsters / imposters. I shall not hold the Bank liable if any problem arises with my computer network because of me receiving statements from the Bank. I have been authorized by the other holders to receive the statements on the above email address. I shall immediately inform the Bank in writing if there is any change in the information given above. The Bank shall not be responsible if I do not receive statements due to incorrect email address and technical reasons. I confirm to have read and understood the terms & conditions pertaining to my account. This registration will override any "Hold Statement" facility availed in the past.

Declaration

I have read and understood the Terms & Conditions relating to various services offered by the Bank. I am aware of charges applicable for various services offered and I accept and agree to be bound by the said Terms & Conditions. The terms and conditions for these services are available on the Bank's website www.dcbank.com. I further authorize the Bank to debit my Account towards any applicable charges for any / various service / services provided as applicable from time to time. I understand that in the event of me already being registered for Phone Banking / Net Banking, this application will be treated as an authenticated request for regeneration of my TPIN/IPIN. I agree that the Bank may debit my account for service charges as applicable from time to time. I hereby expressly consent and authorize the Bank to make telephone calls, send SMSs or emails, IVR to voice out and enable Mobile Banking to inform / benefit me on any information or updates relating to the Bank's existing / new products / services / account information including SMS when a Pull SMS is sent. I agree and understand that by agreeing to receive the Statement(s) via E-mail under the option 'Go Green declaration box', I have at my own discretion accepted that such Statement(s) shall not be sent to me separately by post or in physical form, through whatever other means.

*I understand and agree that the consent given for updation / registration / requests for free Mobile alert facility shall be valid till such time I withdraw the same in writing. Unless specifically advised, the Bank will continue to send SMS alerts on the number requested by Authorized signatory/ies of the Firm / Company / Trust / Association / Society.

The Bank shall not be responsible and liable for any consequences which may arise owing to change in name/s of authorized signatory/ies or partners or directors or trustees or members of the Firm / Company / Trust / Association / Society.

I confirm that all the details provided in the form are correct.

Name:

Date:

Customer Signature

For Bank Use Only

Customer request acted upon on / forwarded to

On Relevant charges debited ₹

I confirm that the account status is active and signature of the customer matches with our records. I have verified the Current Address Mobile Number Email address of the customer and confirm it to be right as per our records

Name of the Branch Official:

Signature of Branch Official with Seal

Acknowledgment to Customer

We acknowledge receipt of 'Customer Request Form' from _____ (customer name) on _____ for _____

Name of Branch Official: _____

(Signature of Branch Official with Seal)