

# Bus Services Customer Feedback Form

Please note Harlow Council does not run or operate any bus services in or around Harlow, but we can forward on your concerns/feedback to the relevant operator.

Please provide as much information as possible.

<b>Name:</b>	
<b>Address:</b>	
<b>Contact number:</b>	
<b>Email:</b>	
<b>Date and time of incident:</b>	
<b>Bus operator:</b>	
<b>Route:</b>	
<b>Bus registration and/or fleet number:</b>	
<b>Driver number:</b>	
<b>Details:</b>	

## Please return your completed feedback form:

By email to: [busfeedback@harlow.gov.uk](mailto:busfeedback@harlow.gov.uk)

By post or hand-in to:

Harlow Council  
Bus Station  
Terminus Street  
Harlow  
Essex CM20 1XA

## What we do with your information

Harlow Council uses your personal information as feedback to bus and coach operators as detailed in this form. Once we have forwarded on your details to the operator, this information will be retained for a further two years from the date shown above after which the information will be disposed of securely