Tursa Employment & Training

CUSTOMER SERVICE FEEDBACK

TURSA strives to provide excellent customer service. You may have an idea or suggestion that can help us improve our service to you. If so, we welcome your feedback.

When providing your feedback, please write the details in the space below and hand in, in a sealed envelope to any local *TURSA* Office, or post to:

In Confidence – Customer Service Feedback
Tursa Employment & Training
PO Box 70
LISMORE NSW 2480

Please note that while your confidentiality will be respected at all times, you need to provide your name and address or contact number if you wish to be contacted about this matter.

A response will be made as soon as possible from the relevant Site or Service Manager.

Date:	**Please use this space to provide your feedback:** (attach additional pages if space is insufficient)
Name:	**Phone:**
Address:	

Tursa Employment & Training is bound by a privacy policy that states that all clients' personal information is used in accordance with the Commonwealth Privacy Act 1988 and The National Privacy Principles 2001. We will not use your personal information for any purpose other than those stated, those that allow us to reasonably perform our employment, training and assessment services, or those that are required under legislation or by contractual conditions. Further information about our Privacy Policy is available upon request through any of our offices or call **FREECALL 1800 670 914**.