

Course Feedback Form – Schools and Community



Thank you very much for inviting us to teach First Aid in your school. We would like to hear about your experience with us and hope that you will be able to take the time to complete this short survey.
Please complete ALL relevant sections of this form

1. Name of School

Name:	Contact Name:	Number:
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2. Type of Course/Presentation

Please tick in the box beside the course on the right

Young First Aider	Essential First Aid 2hrs	Essential First Aid 3hrs	Emergency and Basic First Aid 6hrs	Parent Workshop
Teddy Bear Session	Young First Aider Other (please specify)	Other (inc First Aid Badges for Brownies, Scouts etc)		

3. Trainer Details

Please rate our trainer(s) according to:	Excellent (1)	Good (2)	Satisfactory (3)	Poor (4)	Very Poor (5)
Knowledge of the Subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to keep focused on the subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Range of techniques e.g. talking, group work, presentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to use audiovisual equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What image of St John Ambulance did the trainer give?

Did our trainer mention any of the following?

- ☐ Where to buy first aid equipment
- ☐ Our charitable work
- ☐ Other first aid courses and presentations that we offer

4. Course Details

How would you describe the pace of the course?

Did the course cover everything that you were expecting it to?

- ☐ Yes
- ☐ No

If NO, what wasn't covered that you were expecting to be?

5. Resources (resuscitation manikins, etc.)

Please rate our resources according to:	Excellent	Good	Satisfactory	Poor	Very Poor
Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Usefulness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any further comments regarding the training course? (please state below)

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6. Following your course

How more or less confident do you now feel about coping with an emergency requiring first aid assistance?

- ☐ More Confident
☐ Neither more nor less confident
☐ Less Confident

Have you had to use your first aid skills?

- ☐ Yes
☐ No
☐ N/a

If Yes, we would love to hear your story – please provide a short summary and your contact details below

St John Ambulance offers a variety of tools to help you after you have completed your course – which of the following would you find useful?

- ☐ iPhone/iPad app
☐ Online first aid advice
☐ Other courses
☐ Comprehensive first aid manual
☐ Skills refresher training

If there are any other tools we could offer, or other ways we could help support you after your training, please list them below

Would you recommend us to other people interested in first aid training?

- ☐ Yes
☐ No

If you are interested in volunteering with St John Ambulance please find details on our website

<https://www.sja.org.uk/sja/berkshire/volunteer-with-us.aspx>

St John Ambulance are registered under the Data Protection Act 1998 and will use your data to assist in maintaining and improving its training courses, and also to draw your attention to other services that either we offer or our business associates may feel are of interest to you. If at any time you would prefer us to change the way in which we deal with your data, please notify the Data Protection Officer at 27 St John's Lane, London, EC1M 4BU