Change of decoder Ownership Form

Please complete the following form to change the ownership of a decoder. The completed form and other required documents can be dropped off at a MultiChoice Service Centre or Agency, sent via email to changeofownership@multichoice.co.za or faxed to 011 577 4901.

The following documents are needed together with the change of ownership form to complete the request for change of ownership:

- Copies of the identity documents of the current and new owner of the device
- If bought from a second hand retailer, proof of purchase and the new owner's identity document
- If previous owner is deceased, and the new owner is related to the deceased, we require the Executor Letter and the new owner's identity document
- If previous owner is not known to new owner, we require proof of purchase and the new owner's identity document
- If the bank account holder is different to the subscriber, we require the Third Party Authority to Debit Form (attached hereunder), together with proof of banking i.e. bank statement, a bank-stamped letter, or a cancelled cheque

Please Note:

- **Passport holders are to visit their closest DStv Agency or Service Centre to complete the process**

Details of previous owner

MultiChoice customer number	
Title	
Name	
Surname	
ID number	
Decoder serial number	
Smartcard number	
Decoder serial number **(additional devices)**	
Smartcard number	
Decoder serial number **(additional device)**	
Smartcard number	
Residential address	
Postal address	
Mobile number	
Work number	
E-mail address	
If there is a credit on your account, should it be transferred to the new owner?	

Signature_____ Date_____

Subscription Agreement Schedule (applicable for new subscribers only)

Do you agree to the terms and conditions that can be viewed at www.dstv.com

Yes	NO

Details of new owner

MultiChoice customer number	
Title	
Name	
Surname	
ID number	
Decoder serial number	
Smartcard number	
Decoder serial number **(additional devices)**	
Smartcard number	
Decoder serial number **(additional devices)**	
Smartcard number	
Package to be activated: (*packages can be viewed at www.dstv.com)	
Residential address	
Postal address	
Mobile number	
Work number	
E-mail address	
Payment date (*Note that you can only choose a date between 2nd-30th*)	

Bank Account details for Debit Order Payments

Bank name	
Branch number	
Account number	
Type of account	

Third Party Authority to Debit Form

3rd party authority to debit.pdf

Signature_____ Date_____