



# Disruptive Behaviour Complaint Form

## TENANT DETAILS

Primary Tenant - First name ..... Last name .....

## ADDRESS DETAILS

Property Ref..... Tenancy Ref.....

Address .....

.....

Suburb..... Postcode .....

☐ CHO Property: Complainant Referred to CHO

☐ Not a Housing Authority Property

## COMPLAINANT DETAILS

☐ Anonymous

☐ Reporting on behalf of someone else

First name..... Last name .....

Address .....

.....

Suburb..... Postcode .....

Phone..... Mobile phone.....

Email..... Fax .....

## COMPLAINT DETAILS

☐ Complaint reported previously

☐ Witnessed incident

Police Report YES ☐ NO ☐

Police incident number: .....

Date of incident ..... / ..... / .....

Time of incident .....

Complaint details (including where incident occurred and who was involved).....

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.....

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.....

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.....

If required, would you attend Court as a witness? .....

.....

## OFFICE USE ONLY

Complaint received by .....

Signature ..... Date ..... / ..... / .....

Contact Ref .....

## WHAT WAS THE INCIDENT?

### Disruptive Behaviour:

Definition: Activities that cause a nuisance, or unreasonably interfere with the peace, privacy or comfort of persons in the immediate vicinity.

#### Excessive Noise

- Loud music
- TVs
- Stereos
- Vehicle engines (at unreasonable hours)
- Power tools (at unreasonable hours)
- Loud parties (no violence)
- Other noise that causes a substantial and unreasonable disturbance

#### Communal Property Disputes

- Communal property disputes

#### Other

- Domestic or family disputes (which impact on persons in the immediate vicinity)
- Unwanted entry

### Serious Disruptive Behaviour:

Definition: Activities that intentionally or recklessly cause serious disturbance to persons in the immediate vicinity, or which could reasonably be expected to cause concern for the safety or security of a person or their property.

- Verbal threats to the health or safety of a person
- Abusive language directed at persons other than householders or visitors to the tenancy
- Vandalism to property in the immediate vicinity (other than the rented premises)
- Fighting between householders or visitors to the tenancy

### Dangerous Behaviour:

Definition: Activities that pose a risk to the safety or security of residents or property or have resulted in injury to a person in the immediate vicinity with subsequent Police charges or conviction

- Physical assault and violence toward persons other than householders or visitors to the tenancy
- Extensive deliberate damage to property
- Aggravated threats to safety or intimidation which goes beyond verbal abuse, such as threats with a weapon