Supplier-Self-Assessment

Social aspects

☐ Yes ☐ No 1. Could you accept the Hansgrohe Code of Conduct regarding safety at work, resources and dealing with employees?

☐ Yes ☐ No 2. Could you currently and on demand provide Hansgrohe with evidence confirming that your company works in a sustainable way when it comes to the employment of resources?

☐ Yes ☐ No 3. Could you currently and on demand confirm that your company has established ecological requirements for environmental protection?

☐ Yes ☐ No 4. Could you currently and on demand provide evidence that your company adheres to social standards and working safety according to Hansgrohe guidelines?

Organizational aspects

1. Please name your three most important customers / references:

2. Does your company operate more than one production site?

Number of production sites

Production site 1

Production site 2

3. Please state the number of employees in the following departments:

R&D

Construction of tools

Quality

Sales

Procurement

Production

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

☐ Yes ☐ No 4. Does your production capacity utilization exceed 75%?

5. Please provide the turnover development for

the current year	
last year	
2008	
2007	

6. Please provide last year's company profit:

☐ Yes ☐ No profit

7. Please name your five most important customers, including their share of turnover:

☐ Yes ☐ No

	turnover	
	turnover	
	turnover	
	turnover	
	turnover	

8. Please name the industries you are supplying currently:

9. If your company is affiliated to a concern, please state the concern's turnover for last year:

10. Which is your preferred currency?

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

11. Please name your five most important suppliers:

12. Which of the following communication capabilities are you able to apply?

☐ Video Conference ☐ English

☐ ISDN ☐ German

Others

Quality aspects

☐ Yes ☐ No 1. Does your company have a QM-System in place to control processes?

☐ Yes ☐ No 2. Does a manual for the QM-System exist?

3. Is your QM-System certified and could you provide Hansgrohe with the respective certificate?

☐ Yes	☐ No	ISO 9000	☐ Yes	☐ No	ISO 14001
☐ Yes	☐ No	ISO 9001	☐ Yes	☐ No	QS 9000
☐ Yes	☐ No	ISO 9002	☐ Yes	☐ No	VDA 6
☐ Yes	☐ No	ISO 9003	☐ Yes	☐ No	VDA 61
☐ Yes	☐ No	ISO 9004	☐ Yes	☐ No	VDA 66
☐ Yes	☐ No	ISO 14000	☐ Yes	☐ No	UL

Others

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

4. Has your company been audited previously?

- ☐ Supplier-audit
- ☐ System-audit
- ☐ Product-audit
- ☐ Process-audit

Others ☐

5. Could you fix quality commitments with your customers in predetermined values?

- ☐ PPM
- ☐ AQL
- ☐ In percent

Others ☐

6. Your company's measuring and testing expertise:

- ☐ Standard testing equipment
- ☐ Inspection of threads
- ☐ Roughness measuring device
- ☐ 3-D KOO Device
- ☐ Adhesion test of coating
- ☐ Coating thickness measuring device
- ☐ Color measuring device
- ☐ Surface inspection
- ☐ Spectroscopic analysis of brass

Others ☐

☐ Yes ☐ No 7. Can you deliver samples with an initial sample test report according to VDA (German Association of the Automotive Industry)?

8. Which of the following procedures and methods do you employ regularly?

- ☐ Advanced Product Quality Planning
- ☐ Machine Capability Study
- ☐ Failure Mode and Effect Analysis
- ☐ Process Capability Study

Others ☐

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

☐ Yes ☐ No 9. Is your complaint rate below 1%?

☐ Yes ☐ No 10. Do you monitor and document the response time on complaints?

☐ Yes ☐ No 11. Can you assure a certain response time on Q-Problems?

☐ Yes ☐ No 12. Do you monitor and document quality-costs?

Technological aspects

1. Which production processes would you define as your core-competences?
(Please choose from the list and write them down in the designated fields.)

2. Which services do you offer in general?

☐ Development of products
☐ Laboratory
☐ Construction of products
☐ Production
Others

☐ Development of tools
☐ Project management for construction of tools
☐ Maintenance of tools
☐ Merchandising
Others

3. Do you support CAD / CAM?

☐ IGES
☐ CATIA
☐ VDAFS
☐ DXF

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

☐ Yes ☐ No 4. Do you have own R&D capacity in your company?

5. Which R&D services do you offer your customers?

☐ Mechanical design ☐ Design

☐ Value engineering ☐ Laboratory

☐ OEM ☐ OED

Others

☐ Yes ☐ No 6. Do you use your R&D capacity for own product development as well?

☐ Yes ☐ No 7. Did your average expense on R&D exceed 5% of turnover for the last three years?

☐ Yes ☐ No 8. Does your company have a function in charge of CIP (Continuous Improvement Process)?

Risk aspects

☐ Yes ☐ No 1. Are you willing to sign the Hansgrohe Confidential Disclosure Agreement as attached?

☐ Yes ☐ No 2. Do you accept the Hansgrohe General Purchasing Terms and Conditions as attached?

☐ Yes ☐ No 3. Are you willing to sign the Hansgrohe Framework Supply Agreement as attached?

☐ Yes ☐ No 4. Are you willing to sign the Hansgrohe Standard Conditions for the Hire of Tools as attached?

☐ Yes ☐ No 5. Do you accept the Hansgrohe Quality Assurance Agreement as attached?

☐ Yes ☐ No 6. Can you confirm the limitation of liability according to Hansgrohe General Purchasing Terms and Conditions?

© Hansgrohe.
All rights reserved.

Supplier-Self-Assessment

☐ Yes ☐ No 7. Are you willing to make a long-term supplier's declaration in our Pool 4 Tool online portal?

☐ Yes ☐ No 8. Are you willing to declare the country of origin of you merchandises?

9. Do you have a product-liability-insurance?

☐ < 2 Mill. EUR ☐ > 2 < 5 Mill. EUR ☐ > 5 Mill. EUR

10. Do you have a general-liability-insurance?

☐ < 2 Mill. EUR ☐ > 2 < 5 Mill. EUR ☐ > 5 Mill. EUR

☐ Yes ☐ No 11. Can you provide evidence on demand stating the financial stability of your company, in form of key figures?

☐ Yes ☐ No 12. Are you working actively on a Zero-Defect strategy?

☐ Yes ☐ No 13. Is there a fire-extinguishing system in place in your facilities?

Logistic aspects

☐ Yes ☐ No 1. . Can you supply our international locations directly?

☐ Yes ☐ No 2. Can you support a consignment warehouse strategy?

☐ Yes ☐ No 3. Can you support a Kanban- or Milkrun-System?

☐ Yes ☐ No 4. Is your regular delivery time less than three days?

☐ Yes ☐ No 5. Can you process order information via web-based eProcurement tools?

© Hansgrohe.
All rights reserved.