

## Nursing Home Evaluation Form

Name of Nursing Home: \_\_\_\_\_

Date Visited: \_\_\_\_\_

Poor === Excellent  
1===== 5

### The Building and Surroundings

What is your first impression of the facility?	1 2 3 4 5
What is the condition of the facility's exterior paint, gutters and trim?	1 2 3 4 5
Are the grounds pleasant and well-kept?	1 2 3 4 5
Do you like the view from residents' rooms and other windows?	1 2 3 4 5
Do residents with Alzheimer's disease live in a separate Alzheimer's unit?	1 2 3 4 5
Does the nursing home provide a secure outdoor area?	1 2 3 4 5
Is there a secure area where a resident with Alzheimer's disease can safely wander on walking paths?	1 2 3 4 5
Are there appropriate areas for physical therapy and occupational therapy?	1 2 3 4 5
Are facilities for barber or beauty salon services available?	1 2 3 4 5
Is there a well-ventilated room for smokers?	1 2 3 4 5
What is your impression of general cleanliness throughout the facility?	1 2 3 4 5
Does the facility smell clean?	1 2 3 4 5
Is there enough space in resident rooms and common areas for the number of residents?	1 2 3 4 5
How noisy are hallways and common areas?	1 2 3 4 5
Is the dining area clean and pleasant?	1 2 3 4 5
Is there room at and between tables for both residents and aides for those who need assistance with meals?	1 2 3 4 5
Are common areas like lounges and activity rooms in use?	1 2 3 4 5
Are residents allowed to bring pieces of furniture and other personal items to decorate their rooms?	1 2 3 4 5

## **The Staff, Policies and Practices**

- Does the administrator know residents by name and speak to them in a pleasant, friendly way? 1 2 3 4 5
- Do staff and residents communicate with cheerful, respectful attitudes? 1 2 3 4 5
- Do staff and administration seem to work well with each other in a spirit of cooperation? 1 2 3 4 5
- Do residents get permanent assignment of staff? 1 2 3 4 5
- Do nursing assistants participate in the resident's care planning process? 1 2 3 4 5
- How good is the nursing home's record for employee retention? 1 2 3 4 5
- Does a state ombudsman visit the nursing home on a regular basis? 1 2 3 4 5
- How likely is an increase in private pay rates? 1 2 3 4 5
- Are there any additional charges not included in the daily or monthly rate? 1 2 3 4 5

## **Residents' Concerns**

- What method is used in selecting roommates? 1 2 3 4 5
- What is a typical day like? 1 2 3 4 5
- Can residents choose what time to go to bed and wake up? 1 2 3 4 5
- Are meaningful activities available that are appropriate for residents? 1 2 3 4 5
- If activities are in progress, what is the level of resident participation? 1 2 3 4 5
- Can residents continue to participate in interests like gardening or contact with pets? 1 2 3 4 5
- Does the nursing home provide transportation for community outings and activities? 1 2 3 4 5
- Is a van or bus with wheel chair access available? 1 2 3 4 5
- Do residents on Medicaid get mental health services or occupational, speech or physical therapies if needed? 1 2 3 4 5
- What is your impression of the general cleanliness and grooming of residents? 1 2 3 4 5

How are decisions about method and frequency of bathing made?	1 2 3 4 5
How do residents get their clothes laundered?	1 2 3 4 5
What happens when clothing or other items are missing?	1 2 3 4 5
Are meals appetizing and served promptly at mealtime?	1 2 3 4 5
Are snacks available between meals?	1 2 3 4 5
If residents call out for help or use a call light, do they get prompt, appropriate responses?	1 2 3 4 5
Does each resident have the same nursing assistant(s) most of the time?	1 2 3 4 5
How does a resident with problems voice a complaint?	1 2 3 4 5
Do residents who are able to participate in care plan meetings?	1 2 3 4 5
Does the nursing home have an effective resident council?	1 2 3 4 5
<b>Family Considerations</b>	
How convenient is the nursing home's location to family members who may want to visit the resident?	1 2 3 4 5
Are there areas other than the resident's room where family members can visit?	1 2 3 4 5
Does the facility have safe, well-lighted, convenient parking?	1 2 3 4 5
Are hotels/motels nearby for out-of-town family members?	1 2 3 4 5
Are area restaurants suitable for taking residents out for a meal with family members?	1 2 3 4 5
How convenient will care planning conferences be for interested family members?	1 2 3 4 5
Is an effective family council in place?	1 2 3 4 5
Can family/staff meetings be scheduled to discuss and work out any problems that may arise?	1 2 3 4 5
Can residents choose what time to go to bed and wake up?	1 2 3 4 5
Are meaningful activities available that are appropriate for residents?	1 2 3 4 5

Total Score: \_\_\_\_\_