LODGING AN ADMINISTRATIVE COMPLAINT WITH THE FINNISH IMMIGRATION SERVICE

You can lodge an administrative complaint with the Finnish Immigration Service using this form if you suspect that a public official at the Finnish Immigration Service has acted unlawfully or has failed to comply with his or her obligations. You can lodge a complaint with the Finnish Immigration Service regarding only the conduct of an official at the Finnish Immigration Service.

Submit the form by mail to Finnish Immigration Service, PO Box 18, FI-00581 Helsinki, FINLAND, or by email to migri@migri.fi.

1 Complainant

First name		**Family name**	
Finnish Immigration Service customer number (if the person has one or the number is known)			
Postal address			
Postal code		**Post office**	
Telephone		**E-mail**	

2 Official at the Finnish Immigration Service who is the subject of the complaint

Who is the subject of the complaint?

3 Conduct that is the subject of the complaint and the date of its occurrence

What happened and when did it happen? If your complaint concerns a matter that is pending at the Finnish Immigration Service, please identify this matter.

4 Grounds

On what grounds do you find the official's conduct wrongful?

5 Previous handling of the matter

Has the matter already been handled by another authority?

No ☐

Yes ☐ **Which authority and when?**

6 Attachments

Please list any attachments to your complaint.

Do you want the attachments to be returned to you, once the matter has been decided?

No ☐

Yes ☐ **Yes. Delivery address if different from that of the complainant**

7 Date and signature

I hereby confirm with my signature that the information I have provided on this form and any possible attachments is correct. I am aware that providing the authorities with false personal details and a false written statement is punishable in Finland under the Criminal Code.

Place and date **Signature**

_____ _____

Name in block capitals