



INVESTOR COMPLAINT

Return to:

Department of Commerce and Insurance

SECURITIES DIVISION

500 James Robertson Parkway, Suite 680

Nashville, Tennessee 37243-0575

Received in office:

Your Contact Information

Your Name _____

Address _____

City _____ State _____ Zip _____

Home Telephone _____ Email _____

Work Telephone _____ Cell _____

Best Time to Contact You _____ at ☐ Home ☐ Work ☐ Cell ☐ Email

Whom is Your Complaint Against?

Name of Person _____ Title _____

Name of Company _____

Address _____

City _____ State _____ Zip _____

Telephone _____ Website _____

Investment Product

Check all that apply.

☐ Stock ☐ Mutual Fund ☐ Oil & Gas Interest ☐ Options/Warrants

☐ Bond ☐ Promissory Note ☐ Partnership Unit ☐ Viaticals

☐ Other _____

Date Invested _____ Amount Invested _____

Number of Shares/Units _____ Price per Share/Unit _____

Investment Information

Did you receive a prospectus or sales literature before you invested?

Yes _____ No _____

Did you sign a contract to make the investment?

Yes _____ No _____

Please describe how you first learned about this investment opportunity.

What specific information were you given that caused you to invest?

Were any statements of fact made before your investment that you now believe were false?

Yes _____ No _____ If yes, please explain on page 3.

Have you learned any important facts since your investment that were not disclosed to you before your investment which would have changed your decision to invest had you known those facts?

Yes _____ No _____ If yes, please explain on page 3.

Did the person who sold you this investment ask you any questions about your financial condition, investment objectives, investment experience, or risk tolerance?

Yes _____ No _____

How was the money you invested to be used?

What representations were made about the risk involved in the investment?

Complaint Detail	
Complaint ID	123456789
Complaint Type	Product Defect
Product Name	XYZ Widget
Customer Name	John Doe
Contact Email	john.doe@example.com
Phone Number	+1 (555) 123-4567
Complaint Description	The product I received is defective and does not work as advertised. I have tried following the instructions but the issue persists.
Resolution Status	Pending
Assigned To	Support Team A
Created Date	2023-10-27
Last Updated	2023-10-27

Describe your complaint in detail. Include the names of all persons who were involved in the sale of this investment, include the dates of all conversations and meetings and describe the representations that were made and who made them. Attach copies of all documents related to the investment, and the front and back sides of any checks used to purchase the investment. Please use extra paper if needed.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

Final Step

Are you willing to be a witness if proceedings are initiated by the Securities Division?

Yes _____ No _____

The information I have stated in this complaint is true and accurate to the best of my knowledge.

Signature _____

Signature	Date
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Tennessee Securities Division

So, what happens next?

1. Complete and sign the enclosed complaint form and return it to the Securities Division. Annuities are not securities under Tennessee law. Complaints involving annuities should be filed with the Insurance Division.
2. Attach copies of any account statements, confirmations, or sales literature to your complaint before you mail it.
3. You will be mailed a letter acknowledging the receipt of your complaint and given the name of the investigator handling your complaint.
4. Your complaint will be reviewed by an investigator to determine whether the complaint provides probable cause to believe that there has been a violation of the Tennessee Securities Act of 1980 or the Tennessee Securities Rules.
5. You will be contacted by the investigator if your complaint requires further information or further action.
6. You will be notified when your complaint is closed and given the reason for the closure.

Important Reminders:

You have civil remedies under the Tennessee Securities Act of 1980; however, these remedies are governed by statutes of limitations that may prevent you from recovering your losses if you do not act in a timely manner. You will need to consult an attorney for further advice.

Any action the Securities Division takes on your complaint will be to enforce the Securities Act and Rules, not to recover investor funds. The Division does not legally represent individual interests and cannot compel anyone to return your money.