



Republic of the Philippines
Department of Health
FOOD AND DRUG ADMINISTRATION



PRODUCT COMPLAINT FORM
ANNEX A

Date of Filing/ Araw ng Pagtala **DD/MM/YYYY**

Center Concern:

Tracking No:

to be accomplished by FDA personnel

B. PERSONAL DATA/ SARILING DATOS

Name of the Complainant / Pangalan ng Nagrereklamo

Last name, First name M.I.

Home Address / Tirahan

Telephone/ Telepono

Mobile /Cellphone No.

Email

C. PRODUCT BEING COMPLAINED/ IMPORMASYON NG PRODUKTONG INIREREKLAMO

Product Category/ Kategoriya ng Produkto:

Product Identity/ Pagkakakilanlan ng Produkto:

(Brand Name/Generic Name/ Product Name)/ (Tatak at Pangalan ng Produkto)

Product Description/ Diskripsyon ng Produkto:

*include the following for FOOD and COSMETIC PRODUCTS: Net weight/packaging; DRUG PRODUCTS: Dosage Form/ Dosage Strength

Product Code:

Date Marking:

Manufacturer/Address :

Importer/Address :

Distributor/Address :

Trader/Address :

Others :

D. NATURE AND DETAILS OF COMPLAINT/ DETALYE NG REKLAMO:

Date Purchased/ Araw na Binili: **DD/MM/YYYY** Date of Consumption of Complained Product/

Araw na ginamit o kinain ng inireklamong produkto: **DD/MM/YYYY**

Place Bought/ Tindahan kung saan binili:

Request(s):

History/Paglalahad ng Pangyayari:

(Printed Name over Signature /Lagda sa ibabaw ng Pangalan)
FDA Center Representative (Interviewer)

Information Checked and Verified by:
Conforme:

(Printed Name over Signature/ Lagda sa ibabaw ng Pangalan)
Complainant/Authorized Representative

to be accomplished by FDA personnel

REGISTRATION STATUS: Registered: If yes- Please indicate Registration No:

Valid: If yes- Valid until

LICENSCE TO OPERATE STATUS: with LTO: If yes- Please indicate Registration No:

Valid: If yes- Valid until

Evidence Presented/Ebidensyang Ipinakita (if applicable/ kung mayroon man):

Amount/Number of Submitted Samples:

Package

Can/Retortable Pouch

Tetra Pack

Polyfoil bag

Blister Pack

Type:

Plastic Bottle

Doy Pack

Polyethylene bag

Foil Strip

Glass Bottle

Rigid Plastic Container

Alu, Poly, Tray Packing

Foil Pack

Flexible Plastic Container/Bag

Polyfoil with Multivac/Cryovac

Others

Container

Original Container Unopened without Seal

Original Container Opened/Seal Broken or Tampered

Condition:

Original Container Unopened with Seal Intact

Not in Original Container, please describe container

Findings/ Suggestions/ Comments:

Action Taken:

Approved by:

(Printed Name over Signature)