

Janitorial Products Survey

Thank you for taking part in this survey. It is being conducted for a project in the San Francisco area sponsored by the U.S. Environmental Protection Agency.

The purposes of the project are to learn what needs janitors have for health, safety, and environmental information, and to identify the best ways to provide the needed information.

Please respond by _____ if at all possible. Send your opinions by e-mail to tsbarron@ibm.net or FAX them to (925) 283-6746

Questions? Call (925) 283-8121

A few general questions about the janitorial work that you do:

How many buildings do you service?

What is the total building area that you maintain (Square Feet)?

How many people are employed by you as janitors/custodians?

In a typical building how often do you do the following tasks?

Vacuum / dust mop floors?	
Wet mop floors?	
Strip & refinish floors?	
Vacuum carpets?	
Wet-clean or shampoo carpets?	
Clean restrooms?	
Clean interior windows?	
Clean exterior windows?	
Clean furniture, displays, etc.?	

Next, a few questions about the janitorial products that you use:

How many different janitorial products do you use?	
How many different suppliers do you buy these products from?	
How many days worth of supplies do you keep on hand?	
What vendor literature do you get about your janitorial products?	

Please circle the ways you personally learn about product safety and environmental issues?

☐ Trade shows?
☐ Trade magazines?
☐ Vendors?
☐ Professional training courses?
☐ Technical staff person?
☐ Technical consultants?
☐ Internet discussions?
☐ Other?

How important are the following for the various janitorial products that you use?	Very Important	Somewhat Important	Not Important
Low Purchase Price			
Safe To Use			
Effective			
Easy To Mix & Use			
Clearly Labeled Products			
Good Vendor Technical Support			
Good Vendor Training			
Minimize Environmental Impact			
Other Issues?			

How much of these janitorial products do you use each year?

(A rough estimate is fine if you do not have detailed information handy.)

Estimated Amounts You Use Per Year	
Gallons/Yr	Cost/Yr

<u>Hard Floor Care</u>		
Sealer		
Floor Finish		
Stripper		
Baseboard Stripper		
General Purpose Floor Cleaner		

Carpet Care

Pre-Spotter		
Traffic Lane Cleaner		
Shampoo		
Chewing Gum Remover		

Restroom Cleaning

Acid Bowl Cleaner		
Non-acid Bowl Cleaner		
Disinfectant Cleaner		
Metal Cleaner		
Glass Cleaner		
Spray Deodorizer		

Other Products

Graffiti Remover		
Wood Furniture Polish		

Overall, do you think chemical dispensers save money compared to concentrated products mixed by hand?

Who do you think are the most frequent purchasers of dispensing systems - sites with employees doing janitorial work or outside janitorial contractors?

Overall, do you think dispensers are safer to use than mixing by hand?

Now we would like to ask your opinions about several health, safety, and environmental issues related to janitorial chemicals.

How aware are you personally of the following issues?	Very Aware	Somewhat Aware	Not Aware
OSHA requirements for safe chemical handling?			
Sanitary sewer discharge requirements?			
Stormwater protection requirements?			
Indoor air quality issues?			
Workers' compensation costs for janitors?			
Health issues for ingredients such as Glycol Ethers?			
Perchloroethylene?			
Alkyl Phenol Ethoxylates?			

How do you think we could best help janitors learn more about safe cleaning chemicals and practices?

	Very Useful	Somewhat Useful	Not Useful
Host Technical Workshops			
Publish Chemical Safety Fact Sheets			
Publish Safety Success Stories			
Make Training Videos			
Certify Cleaning Products			
Organize Business Mentoring Program			
Provide On-Site Assistance			
Operate a Technical Hot Line			
Promote Better Product Labels			
Provide Spanish Language Items			
Conduct Product Demos			
Provide Product Samples			

Other

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Are there any other comments that you would like to make?

Would you like to comment in the future on draft copies of the fact sheets that we are writing?