Midland Counties Heating Services Ltd

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Reg No: 1127648
Incorporated since 1972

Property Maintenance & Repair: Customer Survey

Dear Customer,

We have been requested to attend your property to carry out maintenance improvement works.

To enable us to monitor our performance and improve the service we provide could you kindly fill in our survey.

Please return by Post, Fax, or e-mail your response to the details below.

Customers Site		
Date/ Job No.		
Were you satisfied with the standard of workmanship?		
Was the time taken on site to complete the repair(s) within the given timescale?		
Was the site left clean and in the manner found at the start of works?		
With the exception of emergency calls did you receive sufficient notice?		
Was the engineer helpful courteous and suitably attired?		
In your opinion did our engineers pay sufficient regards to Health and Safety?		
Did our engineer report to you on arrival/departure and sign both visitors book and Asbestos register?		

Further Comments

Please return to admin@midland-counties.co.uk
Fax 01332 851883 or post to above address

THANK YOU